From: Nils Walther

Sent: Monday, May 8, 2023 7:46 AM

To: [Dealer]

Subject: Nikola Recall 23V-249

Attachments: PSW-WI-ICA001 (3).pdf

Dear [Dealer],

We want to notify you of a recall that includes all Nikola Tre BEV trucks. Formal notices and replacement instructions will be sent out later this month. This recall affects the Bendix Park Valve Module (PVM) which may intermittently become stuck in the un-parked position and may not transition from unparked to parked when the park switch is pulled on the vehicle dashboard. In the interim, if abnormal Intellipark brake switch LED operation is observed, the vehicle must be parked by depleting air storage by fanning-down the air brake system with the service brake pedal. If a driver does detect the PVM malfunction indications and does not properly fan down the brakes, the vehicle may unintentionally move which increases the likelihood of a crash. Please refer to the enclosed Interim Corrective Action for more detailed instructions.

Please be reminded that under federal law, it is illegal for a manufacturer or dealership to sell, offer for sale, or deliver a motor vehicle that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Nikola is working to establish a recall rework plan across the vehicles in customer hands today, those in dealer inventory, and those in Nikola inventory.

We have already begun the replacement process. The effort is subject to part availability and service schedules. We anticipate to complete all rework by June 2023.

We appreciate your collaboration in providing your specific feedback relating to upcoming retail opportunities, so we prioritize the work accordingly.

Please share your current pipeline and insights on upcoming deliveries at your earliest convenience – either directly with your RVP's (John Bernadicou / Michael Cox / Ryan Clayton) or with Nils Walther.

We must deal with this recall just as any other OEM but hope that we can leverage our close ties with you to perform exceptionally well in our response to this recall.

Your support is vital to making this a success story.

Thank you in advance for your understanding, collaboration, and support.

N

NILS WALTHER
Sales Operations
Phone [xxx-xxxx]
Web www.nikolamotor.com
Email nils.walther@nikolamotor.com