**Reference Number: GCUS-3-3008** 

# **UPDATE:** N222386050-01 - Safety Recall - Left Side B-Pillar Wire Harness Fire - Population Expansion

#### GLOBAL SAFETY FIELD INVESTIGATIONS

#### DCS6652

#### **URGENT - DISTRIBUTE IMMEDIATELY**

Date: August 17, 2023

Subject: UPDATE: N222386050-01 - Safety Recall

Left Side B-Pillar Wire Harness Fire

**Population Expansion** 

Models: 2003-2023 Chevrolet Express Cutaway

2003-2023 GMC Savana Cutaway

To: All General Motors Dealers

On April 6, 2023, General Motors released Safety Recall N222386050. We are adding VINs to the involved vehicle population.

An additional 1,967 vehicles have been moved to 'Open' status in IVH. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

## **Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

## **Customer Letter Mailing**

The customer letter mailing for the added population will begin in September 2023.

### Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 17, 2023. Please hold all warranty transactions until IVH has been updated. A list of vehicles in dealer inventory is attached to this message.

**END OF MESSAGE** 

**GLOBAL SAFETY FIELD INVESTIGATIONS**