



## IMPORTANT SAFETY RECALL INFORMATION

April 27, 2023

NHTSA Recall#: 23V242  
Maserati Campaign#: 616

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that a noncompliance exists to Federal Motor Vehicle Safety Standard ("FMVSS") 49 CFR 571.208 sections S14.5.1 and S14.5.2, which require manufacturers to meet rigid barrier test requirements for occupant crash protection. 2023 Model Year Maserati MC20 Cielo vehicles in this recall may have ineffective adhesion between the windshield frame and body panel that may not meet the testing requirements.

Maserati S.p.A. and MNA have determined that the above-described vehicles were potentially manufactured with a windshield frame that may have ineffective adhesion between the carbon body panel and metal components within the frame during the assembly process. In certain vehicle crashes, the windshield frame may fully or partially detach from the vehicle and can increase the risk of occupant injury without prior warning.

The remedy is for the dealer to remove the windshield followed by the reattachment of the windshield frame by a Specialist from Italy before the replacement of the windshield by the Dealer. The vehicle may need to be transported by MNA to an offsite location for the installation of the frame then returned to the dealer for final assembly. The remedy will be performed free of charge to the vehicle owner. We will, of course, reimburse you for the labor necessary to carry out this recall campaign. The necessary components for this recall are currently available to dealers, and owners will be directed to call their dealers for repairs.

**Maserati dealers must ensure safety recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a safety recall notification in the form of a Technical Bulletin.**

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a safety recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer.**



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**This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open safety recall.**

The Safety Act also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open safety recall has been completed BEFORE delivery.

Under the terms of the Certified Pre-Owned ("CPO") program, CPO vehicles with an open safety recall may not be sold or delivered to the consumer.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA on the return or disposition of the parts.**

**Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs on the vehicle.** If you have already sold any of the vehicles with the indicated VIN in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so we may notify these owners.

Thank you for your cooperation.

Sincerely,

Maserati Vehicle Safety and Regulatory Compliance