

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link on DTNAConnect**

REF #: ICI23-022

Effective: 06/7/2023

Release: 06/16/2023

SUBJECT: FL969 – Revised Bulletin

This letter is to inform you that a revised bulletin for Recall FL969 ~ Windshield Wiper Arms is available on DTNA Portal. Please print and use the revised bulletin for all work under FL969 from this point forward.

REVISION: The labor table has been updated with the correct SRTs.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC link on DTNA Portal.

RÉF #: ICI23-022

Effectif: 06/7/2023

Diffusion: 06/16/2023

OBJET: FL969 – Bulletin révisé

La présente vise à vous informer qu'un bulletin révisé pour le rappel FL969 ~ Bras d'essuie-glace est disponible sur DTNA portal. Veuillez imprimer et utiliser le bulletin révisé pour tous les travaux effectués dans le cadre du FL969 à partir de maintenant.

RÉVISION: La table de travail a été mise à jour avec les SRT correctes.

Si vous avez des questions ou si vous avez besoin de plus amples renseignements, communiquez avec le Service des campagnes de garantie en envoyant une demande par le biais du lien WSC sur DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.