

DATE: 05/22/2023

TO: My Communication

SUBJECT: Stop Delivery Order: Safety Recall FL969

SAFETY RECALL NOTICE On April 4, 2023, Daimler Truck North America ("DTNA") filed a Defect Information Report ("DIR") with the National Highway Traffic Safety Administration ("NHTSA") and a Defect Information Notice ("DIN") with Transport Canada ("TC"), informing the agencies of our intent to conduct a voluntary safety recall.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. Some of the vehicles subject to this "Stop Delivery Order" may be in your *new vehicle inventory*. Until further instructions are available, *new vehicles* subject to this "Stop Delivery Order" must be held and not delivered to customers.

DTNA strongly recommends that dealers and distributors remedy recalls before selling used vehicles. For any used vehicle with an open recall not remedied before sale, DTNA requires that the dealer or distributor notify prospective buyers of the open recall.

Affected Vehicles in FL969:

Make	Model	Model Yr. Start	Model Yr. End	Prod. Start Date	Prod. End Date
Freightliner	108SD	2021	2022	February 3, 2020	September 1, 2021
Freightliner	114SD	2021	2022	February 3, 2020	September 1, 2021
	Business Class M2	2020	2022	February 3, 2020	September 1, 2021
FCCC	Shuttle Chassis	2020	2022	February 1, 2020	August 12, 2021
FCCC	Business Class M2	2020	2022	February 10, 2020	August 24, 2021
FCCC	S2RV Chassis	2020	2022	February 3, 2020	September 1, 2021

Problem:

In certain vehicles, the wipers may not function properly, reducing the driver's visibility under certain operating conditions. A defect that relates to motor vehicle safety may exist in certain DNTA vehicles (see the above table).

On the affected vehicles, the spline teeth in the windshield wiper arm may wear. This may result in the wipers not functioning properly and reduced visibility, increasing the risk of a crash. If the driver has operated the windshield wipers as part of the recommended pre-trip inspection, the defect would likely be detectable during that inspection.

Solution:

A Daimler Truck North America authorized service facility will inspect the date code on the windshield wiper arm and replace it needed. The Recall will take approximately one half hour. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

Owner Notification Mailing Schedule:

Owner letters will be mailed prior to the campaign's activation, currently scheduled at **06/04/2023**.