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Sent on 03 31 2023 **Expires on** 05 18 2023

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject Stop Sale/Safety Recall: 2007-2011 CR-V Rear Frame Corrosion

DATE: March 31, 2023
TO: All Honda Sales, Service & Parts Managers, and Personnel
FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls
Re: Stop Sale/Safety Recall: 2007-2011 CR-V Rear Frame Corrosion

On March 30, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2007-2011 CR-V units. When exposed to certain road conditions, including road salt, for an extended period of time, the rear frame may corrode, potentially allowing the trailing arm to detach, which may increase the risk of a crash. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

In salt-belt states where de-icing agents are used to maintain the roadway, the de-icing agents, along with mud and dirt, could enter the rear frame through the rear frame drainage points and accumulate along the rear frame where the suspension rear trailing arm is mounted. Over time, the accumulated de-icing agents/mud/dirt mixture may cause internal corrosion. As a result of this condition, the rear suspension trailing arm may detach/separate while driving.

REPAIR

Repair procedures are currently unavailable at launch. We will notify you when repair procedures become available.

PARTS

Parts are currently unavailable at launch. We will notify you when parts become available.

TOOLS

Tools are currently unavailable at launch. We will notify you when tools become available.

SERVICE BULLETIN

Placeholder Service Bulletin 23-025, *Safety Recall: 2007-11 CR-V Rear Frame Stop Sale* has posted to the Service Information Search (SIS) as of March 31, 2023. A revised bulletin including repair, parts, tools, and warranty claim information will be posted to the SIS at a later date.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by mid-May 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.

[▲ BACK TO TOP](#)