



<b>Safety Recall: 23V-224</b> <b>April 2023</b> <b>Spartan/Shyft Group Recall: 23V-062</b>
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## IMPORTANT SAFETY RECALL

### This Notice Applies to Your Recreational Vehicle «VIN»

«NAME»  
 «ADDRESS»  
 «CITY», «ST»    «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan RV Chassis, a brand of Shyft Group, Inc. and the Jayco motorized division have decided that a defect, which relates to motor vehicle safety, exists in certain 2022-2024 Entegra Coach Anthem, Aspire, Cornerstone, Embark, Reatta, Reatta XL Class A motorhomes. The affected vehicles are built on certain model year 2022, 2023, and 2024; K1, K2, K3, and K4 model Spartan RV chassis equipped with a vehicle control module (ICM) supplied by Ametek.

***Reason  
for this  
recall***

The vehicle control module is subject to a software error. The software error could result in inadvertent loss of motive power and other key safety functions such as loss of headlamps or windshield wipers. This could increase the risk of a crash and could occur without warning.

***Recall  
Remedy***

The vehicle control module will be reprogrammed with corrected software and will be done at no charge to you. Reprogramming of the control module is not expected to take more than a half hour although the service provider may need your vehicle for longer depending on their scheduling times.

***What we  
need you  
to do***

Our records show the following unit is affected by this recall and is part of the current inventory at your dealership.

**VIN»**

Call Spartan RV Chassis at 855.589.9836 option 0 to locate a qualified service center near you for the inspection. Steps will be taken to ensure the work is performed at the nearest service center.

Federal law requires that all affected units in your inventory be repaired prior to delivery to a retail owner. If you sold an affected unit recently, please contact the owner immediately to advise the owner of the recall. In addition, please register the unit through Jayco Partners.

A vehicle lessor receiving this notice must notify the lessee by first class mail within ten (10) days from receipt of this owner notification letter.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you have any questions, please contact Spartan RV Chassis at 800-543-4277 or Entegra Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management  
 Jayco Inc. Motorized Division