



# VOLKSWAGEN DEALER COMMUNICATION

## Revision – Safety Recall 69FB / Passenger Occupant Detection System (PODS)

**This notice is for:** All Dealer Personnel

**Date:** May 03, 2024

**Revision Information:** Based on dealer feedback, the claiming instructions for this recall have been updated to reflect additional time to complete the recall repair. The updated labor time can be applied to claims entered under this recall beginning today.

Critical repair steps in the work instructions have also been highlighted, and information has been added on potential, pre-existing fault codes.

Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and Service References in Elsa2Go.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*