



Audi

AUDI DEALER COMMUNICATION

Advance Notice – Compliance Recall 69FA / B-pillar Door Seal

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: April 3, 2023

Issue: In a crash with head curtain airbag deployment, the airbag could deform the door seal and expose the metal inlay within the seal. If the exposed metal tears the airbag, the airbag would not be able to protect occupants as designed, increasing the risk of injury. Because of this, the vehicles included in this recall may not fully comply with the requirements of an airbag test according to FMVSS/CMVSS No. 226, "Ejection Mitigation".

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.
- Audi is working to make a recall remedy available as soon as possible for the affected vehicles. Dealers and owners will be notified in writing once the recall remedy work can be performed.

Affected Vehicles

| Country | Beginning Model Year | Ending Model Year | Vehicle | Vehicle Count |
|---------|----------------------|-------------------|---------------------|---------------|
| USA | 2022 | 2023 | Q4 E-TRON SPORTBACK | 900 |
| USA | 2022 | 2023 | Q4 E-TRON SUV | 4,324 |
| CAN | 2022 | 2023 | Q4 E-TRON SPORTBACK | 139 |
| CAN | 2022 | 2023 | Q4 E-TRON SUV | 964 |

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.