



May 11, 2023

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2022-2023 MY Carnival vehicles manufactured from January 4, 2021 to February 2, 2023 equipped with a Genuine Kia trailer tow hitch harness accessory supplied by Mobis Parts America.

The printed circuit board (PCB) in the trailer tow hitch harness module may be susceptible to water inflow through the trailer tow hitch harness wiring connector, resulting in an electrical short circuit. An electrical short circuit could increase the risk of a tow hitch harness module fire while driving or while the vehicle is parked with the ignition off. A fire increases the risk of injury.

All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Dealers will inspect and verify whether the subject vehicle is equipped with a Genuine Kia accessory trailer tow hitch assembly. If equipped, dealers will install a 15A fuse and a new wire extension kit. In the meantime, customers who own a subject vehicle equipped with a Genuine Kia accessory trailer tow hitch assembly are advised to park their vehicle outside and away from structures until the recall repair is conducted.

Kia will notify all owners of 2022-2023 MY Carnival vehicles manufactured through February 2, 2023 regardless of whether their vehicle was equipped with a tow hitch harness as a port installed option (PIO) or as a dealer installed option (DIO) in an effort to capture those vehicles that may have had the trailer tow harness installed as an aftermarket component.

Kia dealers have been advised not to sell the subject tow hitch harnesses and to return any unsold harnesses to Kia America.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) in the week of **May 15, 2023**.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of [www.kia.com](http://www.kia.com). Kia will mail notices to the affected vehicle owners beginning on **May 16, 2023**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

**NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.**

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department  
Enclosures