



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 23V-169
CAN: 2023-138
Safety Advisory: 23-440
March 28, 2023

SAFETY ADVISORY 23-440

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022-2023 Cougar Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population may not have an egress window installed in the main living area. If an emergency situation arises, the occupants of the vehicle would not have a secondary emergency exit other than the entrance door, which could result in an increased risk of personal injury. The vehicles included in the recall are:

2022-2023 Cougar Travel Trailers, Model 33RLI

Serial Number Ranges: 2022 NV500001 - NV509659

2023 PV500746 - PV504152

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7» «VIN8»
«VIN9» «VIN10» «VIN11» «VIN12»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #23-440, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada