



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 816-9825

**IMPORTANT RECALL INFORMATION #230224REV
May 2023**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #230224REV - Inspection/Replacement of
Entry Door Inside Latch used in Lippert series 3500 and 920
entry doors.**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc. / Lippert has decided that a safety defect relating to motor vehicle safety exists in certain Fleetwood, Holiday Rambler, and American Coach brand Class A gasoline and diesel motorhomes:

Fleetwood Products

- Model Year(s) 2023 Bounder
- Model Year(s) 2023 Discovery
- Model Year(s) 2023 Discovery LXE
- Model Year(s) 2023 Flair
- Model Year(s) 2023 Flex
- Model Year(s) 2023 Fortis
- Model Year(s) 2023 Frontier
- Model Year(s) 2023 Frontier GTX
- Model Year(s) 2023 Pace Arrow
- Model Year(s) 2023 Southwind

Manufactured date range

- October 6, 2022 – February 16, 2023
- October 13, 2022 – February 27, 2023
- October 24, 2022 – March 1, 2023
- October 7, 2022 – February 9, 2023
- October 6, 2022 – February 16, 2023
- October 21, 2022 – February 15, 2023
- October 18, 2022 – February 22, 2023
- October 27, 2022 – February 21, 2023
- October 19, 2022 – February 27, 2023
- October 20, 2022 – February 14, 2023

Holiday Rambler Products

- Model Year(s) 2023 Admiral
- Model Year(s) 2023 Armada
- Model Year(s) 2023 Eclipse
- Model Year(s) 2023 Endeavor
- Model Year(s) 2023 Invicta
- Model Year(s) 2023 Nautica
- Model Year(s) 2023 Navigator
- Model Year(s) 2023 Vacationer

Manufactured date range

- October 11, 2022 – February 2, 2023
- October 26, 2022 – February 24, 2023
- October 6, 2022 – February 13, 2023
- October 25, 2022 – February 21, 2023
- October 21, 2022 – February 15, 2022
- October 27, 2022 – February 27, 2023
- November 10, 2022 - February 21, 2023
- October 14, 2022 - February 16, 2023

American Coach Products

- Model Year(s) 2023 American Tradition

Manufactured date range

- November 17, 2022 – January 13, 2023

We are notifying the owners of the affected units in order to correct the problem. Copies of the letters sent to owners of record are attached for your information

WHAT IS THE PROBLEM?

On motorhomes affected by this recall campaign, a defect has been found at the attachment point within the entry door latch supplied to Lippert. A specific attachment point was inadvertently weakened when the vendor implemented an improvement to create a more secure attachment groove for the retaining ring in the handle design of the latch. A defective entry door latch would not allow entry or exit via the door.

WHAT SHOULD YOU DO?

Owners of the above-mentioned motorhomes have been asked to contact an authorized REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #230224REV** prior to beginning repairs. Contact REV RV Technical Support at (800) 816-9825 for authorization, and REV RV Parts at (800) 509-3417 to order replacement parts.

Once repairs have been completed according to **Recall Service Bulletin #230224REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

*If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. **REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.***



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc. or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: [Recall #230224REV US Customer Letters](#)
[Recall #230224REV Canadian Customer Letters](#)
[Recall #230224REV Service Bulletin](#)