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Ford Motor Company
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March 13, 2023

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Compliance Recall 23C05**
Certain 2021-2022 Model Year Bronco Vehicles Equipped with 8 Inch SYNC Screens
Accessory Protocol Interface Module Software Update

REF: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Compliance Recall 22C27**
Certain 2021-2022 Model Year Bronco Vehicles
Accessory Protocol Interface Module Software Update

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Bronco	2021	Michigan	January 20, 2021 through December 22, 2021
Bronco	2022	Michigan	December 22, 2021 through May 18, 2022

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS COMPLIANCE RECALL

Some of the affected vehicles may not conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 111 Rear Visibility when in 4 Low mode. The rearview camera and image display function properly throughout the duration of a backing event and properly cease when the backing event ends (vehicle shifted to a forward gear and the vehicle speed exceeds 10 mph). A black or blue screen is then displayed rather than the expected SYNC screen. If the vehicle decelerates to 5 mph, the rear-view camera image may reappear on the SYNC screen with no input from the driver despite the vehicle being in a forward gear.

SERVICE ACTION

All of the affected vehicles previously had Ford Safety Recall 22C27 performed. Updated software was not available at the time. Ford Motor Company wants to ensure the software is updated to the most current release available.

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this compliance recall. A complete Dealer Bulletin will be provided to dealers 2nd Quarter 2023 when it is anticipated that the software and repair instructions will be available to support this compliance recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and software have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "Stacy L. Balzer". The signature is written in a cursive, flowing style.

Stacy L. Balzer