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Sent on 04 17 2023 **Expires on** 05 31 2023

From Parts Division

Subject DO NOT INSTALL Parts Return Request - 17-20 Multi-model Front Seat Belt Buckle

Date: 04/05/23

From: Parts Operations, Campaign Group

Subject: Part Return Request – **17-20 Multi-model Front Seat Belt Buckle**

Multiple Part Numbers (See below table)

American Honda is requesting parts for a Quality Investigation on certain Seat **Belt Buckles**.

All dealers that have inventory of the below parts are asked to stop installing, inspect the buckle serial number based on instructions below and return suspect parts back to American Honda.

Model	Buckle	Service Part #
CRV	L/S	04816-TLA-A20ZA
		04816-TLA-A20ZB
		04816-TLA-A20ZC
		04816-TLA-A30ZA
		04816-TLA-A30ZB
		04816-TLA-A30ZC
	R/S	04813-TLA-A10ZA
		04813-TLA-A10ZB
		04813-TLA-A10ZC
Accord	L/S	04816-TVA-A20ZA
		04816-TVA-A30ZA
		04816-TVA-A50ZA
	R/S	04813-TVA-A10ZA
		04813-TVA-A40ZA

INTERACTIVE NETWORK

Odyssey	L/S	04816-THR-A00ZA
	R/S	04813-THR-A00ZA
Insight	L/S	04816-TXM-A00ZA
		04816-TXM-A10ZA
	R/S	04813-TXM-A00ZA

Return Request for PN's after inspection:

Step 1: Check the Julian date on the Honda Label

1. a. If the Julian date is 18335 or before, go to step 2.
2. b. If the Julian date is 18336 or after, stop and place part back in inventory.

Julian Date

Step 2: Open the Seat Belt Buckle box and check Serial Number on buckle.

1. a. If the serial number begins with 18 (as indicated in the picture below), return part to American Honda immediately.
2. b. If the serial number begins with anything other than 18, place back in inventory.

Serial Number

Check your current inventory and return any inventory of these parts with serial number beginning with 18 to American Honda immediately.

Seat Belt Buckle Return Request Process:

Please return only Seat Belt Buckles beginning with serial number 18 (as identified in the pictures above) in your inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN-OAR procedures.
2. Use Reason Code "J" with "RETREQUEST" for the Shipper Number.
3. Use Item Number "9999."
4. For the VIN number use any VIN that applies to that model.
5. Enter "Seat Belt Buckle" in the Remarks Section.
6. When approved, an "Authorization Return Document" via mail will be received.
7. Please tape a placard to the box with "Attention To: Jacob Langenkamp"
8. Return P/N listed in the table above back to American Honda.

Order adjustment requests (OARs) must be submitted by 4/21/23.

If your dealership incurs freight costs for parts return, please send the following information to obtain reimbursement to ahm_inflator_swap@ahm.honda.com

INTERACTIVE NETWORK

- Copy of Return Authorization Form
- Copy of the freight bill
- Freight Amount
- Comments: "Requesting freight reimbursement for Quality Investigation"

Thank you,
American Honda Motor Co., Inc.

Parts Operations