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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 17-20M Multi-Model Front Seat Belt Buckle
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DATE: March 10, 2023

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 17-20M Multi-Model Front Seat Belt Buckle

On March 9, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain model year 2018-2019 Accord, 2017-2020 CR-V, 2019 Insight, and 2018-2020 Odyssey units due to improper manufacturing of the driver and front passenger seat belt buckle, which can cause issues with the buckle latching properly. If the buckle does not latch properly, the seat belt may not properly restrain an occupant, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to improper manufacturing of the seat belt buckle channel, the front seat belt buckles may not latch properly. An improperly latched seat belt buckle may not securely restrain occupant(s) in position during vehicle operation.

REPAIR

Replace the driver and front passenger seat belt buckle release button. In some cases, a full buckle assembly replacement may be required.

The inspection and repair confirmation procedures will require the use of a new application called **Buckle Service** that is available on your existing American Honda approved mobile device already being utilized for the airbag inflator safety recalls. Make sure this new application is available on the mobile device prior to starting the inspection and repair.

Please note that a new online training module, *GIC93, Front Seat Belt Buckle Inspection and Repairs* supports this safety recall and is available in the online university. **This module is required for technician job code 0030 and must be completed by April 11th or warranty claims cannot be submitted.**

PARTS

Parts are available through the normal parts ordering system.

TOOLS

Special tools (Holder, G-Mass and Seat Belt Button Remover) have been sent to dealers. If you have not received them, please contact the Special Tools Hotline at (800) 346-6327.

SERVICE BULLETINS

The following Service Bulletins have posted to the Service Information System (SIS) as of March 10, 2023. They include parts, repair, and warranty information related to this recall:

INTERACTIVE NETWORK

- 23-016, *Safety Recall: 2018-19 Accord Front Seat Belt Buckle Repair,*
- 23-002, *Safety Recall: 2017-20 CR-V Front Seat Belt Buckle Repair,*
- 23-003, *Safety Recall: 2019 Insight Front Seat Belt Buckle Repair, and*
- 23-001, *Safety Recall: 2018-20 Odyssey Front Seat Belt Buckle Repair*

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by mid-April 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.