



BENTLEY

Bentley Bulletin

Aftersales

23-030

April 17, 2023

To: Parts & Service

Subject: SAFETY RECALL RE23/02 - UPDATE: Parts Supply

SAFETY RECALL – EXTERNAL COOLANT PUMP MAY SHORT CIRCUIT (RE23/02) – UPDATE: PARTS SUPPLY

Overview

On certain vehicles, water could leak into the external coolant pump for the climate control system and cause a short circuit. If this happens, the pump and wiring could overheat and melt. A short circuit can create the risk of a fire.

To prevent this, the external coolant pump must be replaced.

Parts Supply Situation

We currently have sufficient stock of replacement parts to allow the repair of any in-stock preowned vehicles in addition to customer vehicles in the workshop or those with appointments scheduled.

The orders for these parts will still require approval, when raising a parts order enter the VIN and “RE2302” in the “DISS_ref” field.

Every affected inventory vehicle must be [REMEDIED BEFORE DELIVERY TO CONSUMERS.](#)

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED.

DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.