

## Important Safety Recall Information

### Safety Recall Campaign#23V129

Dear Royal Enfield Dealers,

Royal Enfield North America (RENA) (A Unit of Eicher Motors Ltd.), has determined to conduct a voluntary safety-related recall in the United States covering Himalayan models. RENA has discovered a brake caliper corrosion-related issue in a very small number of Himalayan models.

RENA has received no reports or complaints from our dealers or customers related to this concern.

Description of the concern outside of North America:

Royal Enfield has discovered a brake caliper corrosion-related issue in a very small number of Himalayan model motorcycles in some specific countries outside of North America. Upon investigation, it was revealed that this corrosion is brought about by sustained, long-term exposure to riding on roads treated with certain salts or a combination of salts, to prevent formation of ice during winters.

This corrosion causes damage to the brake caliper piston bore and assemblies, and can result in unusual braking sound, increased brake drag, unusual difficulty in pushing the motorcycle manually and may impact braking action.

Royal Enfield of North America will begin notifying the affected customers regarding the recall through mail the week of February 6, 2023. The brake calipers both front and rear will be replaced through this process.

***PLEASE BE ADVISED, IT'S A VIOLATION OF FEDERAL LAW FOR A DEALER TO DELIVER A NEW MOTOR VEHICLE COVERED BY THE NOTIFICATION UNDER A SALE OR LEASE UNTIL THE DEFECT IS REMEDIED***

Please find attached:

1. The service circular (shows visual difference between anodized and non-anodized)
2. Technical reference material (from service manual)
3. Campaign claim / reimbursement process
4. A copy of the customer letter

We ask that you please read these materials thoroughly and share them with all of your staff as soon as possible. Copies of this notification and its attachments can be found on the Dealer Portal and can be accessed through this link (<https://usa.royalenfield-mediaportal.com/login.aspx>). You will need to create an account if you have not already done so. Once logged into the portal proceed to Technical Service & Warranty > Recalls > SC-31.

In the meantime, we ask that you and your staff answer any questions your customers may have regarding this subject utilizing the information shared within this dealer communication only. In addition we ask that you contact RENA's technical service department if you have additional technical questions or concerns regarding this matter, please email us at [RENAService@royalenfield.com](mailto:RENAService@royalenfield.com) or via phone 414-501-3809.