## News Channel Update | Vans Customer Service and Parts

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications	
<b>Re: Recall Campaign Launch Notification</b> Model - Sprinter Model Years 2022 Swivel Seat Wire Harness Routing	DATE: March, 2023	



#### **IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.

Mercedes-Benz USA, LLC



News Channel Update | Vans Customer Service and Parts

Campaign No. :	Campaign Desc. :	Curring Cost Mine Homeon Douting		
2023030003	VS30DRESIT	Swivel Seat Wire Harness Routing		
This is to notify you of the Recall Campaign Launch to reroute the swivel seat wire harness on approximately 350 MY 2022				
Mercedes-Benz Sprinter	Mercedes-Benz Sprinter vans. The recall campaign will be visible on the <u>www.safercar.gov</u> website and may generate questions from			
customers.				
All affected	VINs will be flagged "OPEN	" in VMI and CANNOT BE SOLD until the recall has been remedied.		
	1	Background		
		G"), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that		
		atform) vehicles equipped with electrically adjustable front swivel-seats, the		
Issue	-	ight become damaged over time when a front swivel seat is adjusted. In the		
		harness, it cannot be ruled out that the function of the side airbag installed in		
		paired. This could increase the risk of injury.		
What We're Doing		intary recall. As a precautionary measure, an authorized Mercedes-Benz		
	dealership will inspect the installation of the wiring harness and will attach it properly.			
Remedy	Remedy Remedy is available			
		Vehicles Affected		
Vehicle Model Year(s)	2022			
Vehicle Model	Sprinter			
		Vehicle Populations		
Population	350			
Dealer Inventory	0			
Given this notice, it is a		r a dealer to sell or lease any <u>new</u> vehicles in dealer inventory covered by this		
		n until the vehicle has been repaired.		
Loaner an	d demonstrator vehicles ma	ay continue to be driven, but must not be retailed until repaired.		
Additionally giver	this notice, it is a violation	of Federal Law for rental companies to rent new vehicles covered by this		
Additionally, giver		n until the vehicle has been repaired.		
		Next Steps/Notes		
Customer Notificatio	on Timeline	An owner notification letter to be mailed at the end of March, 2023		
		AOMs – This recall may generate questions from your dealers. Please forward		
AOMS/SOMS		this notice to your dealers ASAP.		
		This recall may affect vehicles in your fleet. Please contact your respective		
Rental Fleet Partners		MBUSA fleet representative for further information and next steps. For repairs,		
		please contact your preferred MBUSA dealer.		
While we regret any i	nconvenience this may caus	e, we are determined to maintain a high level of vehicle quality and customer		
		satisfaction.		

### Mercedes-Benz USA, LLC



# **Recall Campaign Bulletin**

Recall Campaign Bu

TO:

ALL MERCEDES-BENZ CENTERS

### SUBJECT: Model 907 Sprinter, Model Year 2022 Swivel Seat Wire Harness Routing

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz Sprinter vehicles, has determined that on certain Sprinter (907 platform) vehicles equipped with electrically adjustable front swivel-seats, the electrical wiring harness might become damaged over time when a front swivel seat is adjusted. In the event of a damaged wiring harness, it cannot be ruled out that the function of the side airbag installed in the seat back might be impaired. This could increase the risk of injury.

MBUSA will conduct a voluntary recall. As a precautionary measure, an authorized Mercedes-Benz dealership will inspect the installation of the wiring harness and will attach it properly.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **350** vehicles are involved.

Reacil Campaign Bulletin

Order No. V-RC-2023030003This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.



#### Campaign No. 2023030003, March, 2023

Recall Campaign Bulletin

Model	907
	with code SF1 (Driver's seat electrically adjustable)
	with code SR8 (Swivel base for driver' seat)
Model	907
	with code SF2 (Electrically adjustable co-driver's seat)
	with code SR9 (Swivel base for co-driver' seat)

#### Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Code
L	12 1601	Operations: Check line installation of rotating seats	0.1hr	54 918 10	VS30DRESI T
L	12 1602	Operations: Modify line installation of a rotating seat (after check)	0.1hr	54 918 10	VS30DRESI T
L	12 1603	Operations: Modify line installation of 2 rotating seats (after check)	0.1hr	54 918 10	VS30DRESI T



D91.29-A012-79

Shown on driver's seat with code SF1 (Electrically adjustable driver's seat) and code SR8 (Driver's seat rotating frame)

- 1 Wiring harness
- 2 Rotating seat

- 3 Cable tie with fir tree clip
- 4 Cable tie

If rotating seats are installed on the driver and passenger side, then the line installation of both rotating seats must be checked and adapted, if necessary.

<u>∧</u> Warning	<b>Risk of injury</b> during testing and repair operations related to pyrotechnical components	Do not expose pyrotechnical component parts to temperatures above 100 °C or 212 °F. Disconnect current supply when working on such component parts.	AS91.00-Z-0008-01A
Notice	Information on preventing damage to electronic components due to electrostatic discharge		AH54.00-P-0001-01A
Notice	Notes on carrying out repair work in the vehicle interior		AH68.00-D-0001-01KOS
	Information, assessment and legal requirements when working with, handling and storing pyrotechnical components		AH91.00-Z-0000-10A
4	Check		
1	Check whether vehicle is affected by measure		

2	Check wiring harness (1) on	i	
	rotating seat (2).	To do so, move rotating seat (2)	
		down completely using electrical	
		seat adjustment, and check	
		whether there is sufficient space	
		between wiring harness (1) and	
		rotating seat console, or whether	
		actuator motor of electrical seat	
		adjustment CANNOT touch wiring	
		harness (1).	
		Check wiring harness (1) for	
		damage.	
		i	
		If rotating seats (2) are installed on the driver's side and front	
		passenger side, then the wiring	
		harnesses (1) of both rotating seats (2) must be checked and	
		adapted if necessary.	
		If actuator motor of electrical seat	
		adjustment touches wiring harness	
		(1) (see picture) or wiring harness	
		(1) is damaged:	
		Ļ	
		Repair wiring harness and	
		continue with next operation step.	
		If wiring harness (1) does not	
		touch actuator motor of electrical	
		seat adjustment and wiring	
		harness (1) is not damaged:	
		↓	
		end the measure.	
	Adapt line installation		
3	Adjust rotating seat (2) until wiring		
0	harness (1) is accessible.		
Δ	Subsequently modify mount of	i	
4	wiring harness (1) at rotating seat		
	(2).	To do so, remove cable tie with fir	
	(~).	tree clip (2) from rotating seat	
		console and fasten wiring harness	
		(1) next to original position on	
		rotating seat console with a new	
		cable tie (4). See figure.	
		The old cable tie with the fir tree	
		., .	

## Parts ordering note

Part no.	Designation	Quantity
A 000 995 90 09	Cable tie	As Needed