News Channel Update | Vans Customer Service and Parts

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Recall Campaign Launch Notification Model - Sprinter Model Years 2019-2020 Modify Interior Blower Motor Fuse Layout	DATE: June, 2023



IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Mercedes-Benz USA, LLC

A Mercedes-Benz Group AG Company One Mercedes-Benz Drive Sandy Springs, GA 30328 770.705.0600



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Campaign No. :	Campaign Desc. :	Modify Interior Blower Motor Fuse Layout		
2023040008	VS30SIGEBL			
This is to notify you of a Recall Campaign Launch to modify the interior blower motor fuse layout on approximately 48,136 MY				
2019-2020 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the <u>www.safercar.gov</u> website and may generate questions from customers. All affected VINs will be flagged as "OPEN" in VMI and cannot be sold until remedied.				
question	Background			
	Mercedes-Benz AG ("M	BAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain		
		vehicles, the fuse layout of the interior blower motor might not meet the requirements		
Issue		at the highest blower setting. Ambient and assembly space temperatures as well as		
		cause the wiring harness to overheat. Consequently, a risk of fire during operation and a		
	risk of injury cannot be	s-Benz Sprinter dealer will replace the fuse and its supply line, as well as relocate the fuse		
What We're		ithin the fuse box. In the interim, to prevent the possibility of a thermal event, the		
Doing		nly be operated in manual (not automatic) mode whenever the engine is on.		
5	Customers are inform	ed to not use the maximum blower or lowest/highest temperature settings.		
Parts Parts are available				
		Vehicles Affected		
Vehicle Model	2019-2020			
Year(s)	Year(s)			
Vehicle Model	Sprinter			
	40.420	Vehicle Populations		
Population	48,136			
Dealer Inventory	0			
Given this notice		ral law for a dealer to sell or lease any <u>new</u> vehicles in dealer inventory covered by this Il notification until the vehicle has been repaired.		
		in notification antil the vehicle has been repaired.		
	It is MBUSA's policy	not to sell Certified Pre-Owned(CPO) vehicles with an open recall.		
Loa	Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.			
Additionally, giv	ven this notice, it is a vio	ation of Federal Law for rental companies to rent vehicles covered by this notification		
until the vehicle has been repaired.				
Next Steps/Notes				
Customer Notif	ication Timeline	An owner notification letter will be mailed in End of June, 2023.		
AOMS/SOMS		AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
		This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet		
Rental Fleet Partners representative for further information and next steps. For repairs, please contact you				
preferred MBUSA dealer.				

Mercedes-Benz USA, LLC

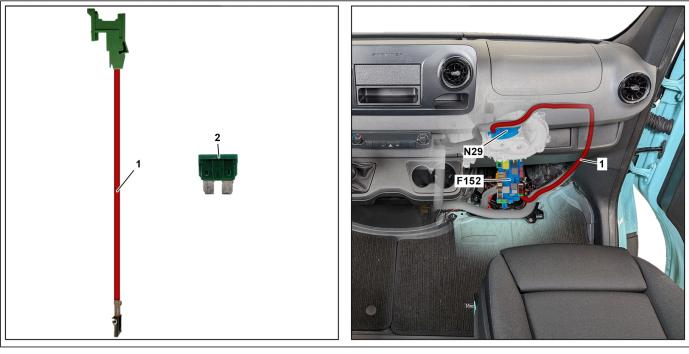
A Mercedes-Benz Group AG Company Sandy Springs, GA 30328 770.705.0600 One Mercedes-Benz Drive



Model 907

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Codeword
L	12 1604	Operations: Replace blower regulator power supply	0.7 h	82 970 10	VS30SIGBE L
L	12 1607	Operations: Replace fuse holder on fuse and relay module (after check)	0.1 h	82 970 10	VS30SIGBE L
L	12 1612	Operations: Replace fuse and relay module (after check)	0.1 h	82 970 10	VS30SIGBE L



1 Electrical line

F152

Front-passenger-side fuse N29 and relay module

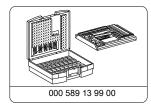
D83.10-A024-79 Blower regulator of inner blower

2 Fuse link

Notice	Notes on carrying out repair work in the vehicle interior	AH68.00-D-0001-01KOS
Notice	Information on preventing damage to electronic components due to electrostatic discharge	AH54.00-P-0001-01A

4	Check		
1	Check whether vehicle is affected by measure.	Clip: Replace blower regulator power supply (code: VS30SIGEBL, acc. no.: 82 970 10) A video with a simplified presentation is available for this measure. Nevertheless, all work instructions and information in this document are to be observed as a matter of priority.	GB83.10-D-0000-06A
X	Remove		
2 Frank	Remove vehicle tool kit carrier plate.		AR68.30-D-5021TS
3	Release front passenger side fuse and relay module (F152).		AR54.15-D-0004TS
₩ F AR		i Do not remove front passenger side fuse and relay module (F152).	AR54.15-D-000415
4.1	Remove stowage compartment in instrument panel lower section on front passenger side.	Model 907 with code FJ4 (Stowage compartment under cockpit)	AR68.10-D-1610TS
₩ AR 4.2	Remove bottom trim for instrument panel on front passenger side.	Model 907 except code FJ4 (Stowage compartment under cockpit)	
₩ĨAR			AR68.10-D-1502TSF
	Retrofit electric lines (1)		CM02 40 D 0242 0200
5	Retrofit electric line (1) for power supply of blower regulator of inner blower (N29).		SM83.10-D-0013-02SG
		S Wiring harness repair kit, basic	000 589 13 99 00

X	Install		
6.1	Install stowage compartment in instrument panel lower section on front passenger side.	Model 907 with code FJ4 (Stowage compartment under cockpit)	
₩ĨAR			AR68.10-D-1610TS
6.2	Install bottom trim for instrument panel on front passenger side.	Model 907 except code FJ4 (Stowage compartment under cockpit)	
₩ AR			AR68.10-D-1502TSF
		i On vehicles with tachograph, do not remove it, but only position outside the working area.	
		Do not disconnect electrical connectors in any circumstances.	
		Position tachograph so that damage is avoided.	
7	Attach fuse and relay module on front passenger side (F152).		
₩FAR			AR54.15-D-0004TS
8	Install vehicle tool kit carrier plate.		
⊯FAR			AR68.30-D-5021TS
9	Connect ground line of on-board electrical system battery.		
⊯FAR			AR54.10-D-0029TS
	Adapt fuse assignment supplement		
10	Enclose addition to fuse assignment supplement for operator's manual or hand over to customer.		
4	Check		
11	Carry out blower function test.		



Wiring harness repair kit, basic

Parts ordering note

Part no.	Designation	Quantity
A 907 540 60 93	Electrical line	1
A 000 995 90 06	Cable tie	6
A 907 584 04 14	Addition to fuse assignment supplement	1