

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Check Front Axle Wiring Harness MY19-22 G-Class (463 platform)	DATE: February 24, 2023

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Initial Notification			February 24, 2023
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Front Axle Wiring Harness
TBA	23V097	23P5491809	
<p>This is to notify you of the new Recall Campaign to check the front axle wiring harness on 26,116 Model Year (“MY”) 2019-2022 G-Class (463 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on February 24, 2023.</p>			
Background			
Issue	Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2019-2022 G-Class (463 platform) vehicles, the front axle wiring harness might contact an auxiliary oil cooler and chafe. This could potentially damage the wiring harness over time. As a result, impairment of ABS and ESP functionality cannot be ruled out, which could potentially increase the risk of a crash. If the failure occurs, the driver would be made aware through an indicator lamp or warning message in the instrument cluster.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealership will inspect the front axle wiring harness on the affected vehicles and replace it, if necessary. After inspection if the wiring harness is not replaced a protective sleeve will be installed,		
Parts	Remedy is not available at this time.		
Vehicles Affected			
Vehicle Model Year(s)	2019-2022		
Vehicle Model	G-Class		
Vehicle Populations			
Total Recall Population	26,116		
Total Vehicles in Dealer Inventory	7		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on or before April 14, 2023.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

