

TO: Pierce Dealer Network
FROM: Todd Miorin – Sr. Director - Product Safety & Reliability
Kristina Spang – Vice President, Aftermarket



DATE: March, 2023
SUBJECT: Recall Notice: **NHTSA 22V096 / Pierce 74B326**

VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT

Pierce has determined that a defect which relates to motor vehicle safety exists in certain Velocity, Impel, Enforcer and Arrow XT 110' Aerials manufactured between August 14, 2018 and January 25, 2023. When one of these trucks has its 110 Foot aerial ladder elevated to its maximum angle (77 degrees), there is a lack of clearance between the basket handrail hinge peg and the platform mounting bracket to which it is secured. This lack of clearance could allow the basket handrail hinge peg to contact the bracket, which over time and with repeated contact may lead to a fracture of the hinge peg. If the hinge peg eventually fails, this may cause the basket of the handrail to become unsecured, posing an increased risk of injury to persons on the platform or in its vicinity.

VEHICLES INVOLVED

The vehicles involved are Velocity, Impel, Enforcer and Arrow XT 110' Aerials manufactured between August 14, 2018 and January 25, 2023. There is a total of 64 affected vehicles in the field.

Involved vehicles have been identified by Pierce job numbers and are listed on Pierceparts.com. Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

Customers can continue to keep their vehicles in service until the repair is completed.

DEALER RESPONSIBILITY

All repairs will be carried out by an authorized Pierce service representative. However, it is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to replace the joystick controllers of the aerial device. Please make sure the customer is aware the remedy will be provided by Pierce without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920.502.3139, or Kristina Spang at 920.832.4484.

Sincerely,

Todd Miorin

Senior Director - Product Safety & Reliability