



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 50G5 / Safety Certification Label

- This notice is for:**
- ✓ Dealer Principal
 - ✓ Service Manager
 - ✓ Warranty Administrator
 - ✓ General Manager
 - ✓ Parts Manager
 - ✓ Technicians
 - ✓ Sales Managers
 - ✓ Service Advisor

Date: April 13, 2023

Issue: The certification label on the subject vehicles equipped with 21-inch wheels indicates incorrect values for the rear Gross Axle Weight Rating ("GAWR"), resulting in a failure to comply with regulatory requirements. An incorrect rear GAWR can result in the vehicle being overloaded, increasing the risk of a crash.

Precautions: Until the overlay label is installed, owners should not rely on the rear GAWR information printed on the vehicle's Safety Certification label. The correct rear GAWR for the affected vehicles is: 3902 lbs. / 1770 kg.

- Repair:**
- REPAIR AVAILABLE – April 14, 2023 - Install an overlay label onto the existing safety certification label containing the correct rear GAWR rating.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no initial allocation. Overlay label ordering will be through the Compliance Label Ordering on accessaudi.com. VIN will be required when ordering.

Affected Vehicles	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
	USA	2009	2015	Q7	12,100
	CAN	2011	2015	Q7	1,364

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – April 2023

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.