



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 69ET / Passenger Frontal Airbag

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Advisor
- ✓ Warranty Administrator
 - ✓ Technicians

Date: April 13, 2023

Issue: The occupant protection flap of the airbag within the passenger airbag module may not have been folded as specified. Because of this, the vehicles included in this recall may not fully comply with the requirements of an out of position airbag test according to FMVSS 208 & CMVSS 208, "Occupant Crash Protection".

The airbag in the affected vehicles is fully functional. However, if a child or small person was seated and unbelted on the front passenger seat and very close to the instrument panel, in a crash the force caused by the inflating airbag on the occupant could be higher than permitted, increasing the risk of injury.

- Repair:**
- REPAIR AVAILABLE – April 14, 2023 - Replace passenger frontal airbag.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected inventory vehicles
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please reference the Repair Projection Tool to view your potential VIN population.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2023	A8	692
USA	2022	2023	S8	355
CAN	2022	2023	A8	38
CAN	2022	2023	S8	40

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – April 2023

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.