

## **Subarunet Announcement**

**To: All Subaru Retailers**

**From: Subaru of America, Inc.**

**Date: February 15, 2023**

### **New Safety Recall: WRD-23 12V inverter connector corrosion**

Subaru of America, Inc. (Subaru) is initiating a new safety recall for certain 2019-2022 model year Crosstrek Hybrid vehicles.

#### ***Description of the Defect and Safety Risk***

The harness terminal that supplies low-voltage power from the converter to the 12V battery may corrode, and over time, could cause the terminal to break. If the terminal breaks, the 12V battery may not recharge as a result of this condition.

If the harness terminal breaks and the 12V battery is unable to recharge, the vehicle may experience a loss of motive power, increasing the risk of a crash.

#### ***Remedy***

For all affected vehicles, Subaru will replace the converter terminal mounting bracket with a new bracket with improved isolation. If there is no corrosion found on the terminals of the 12V output harness, a protective rubber cap will be installed on the terminals. If corrosion is found on the terminals, Subaru dealers will replace the 12V output harness, including the terminals, with a new one.

#### ***Affected Vehicles***

A total of 8,413 U.S. Crosstrek Hybrid vehicles will be affected by this recall, as listed below:

Model Year	Carline	Production Date Range
2019-2022	Crosstrek Hybrid	November 16, 2018 – April 8, 2022

Not all vehicles in the production range listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair.

Please be advised that the initial parts supply for this recall is not yet available. Therefore the WRD23 recall coverage status for the affected VINs will be 'Open-Remedy not yet available' until the parts are available. We expect parts to be available by mid-March, at which time the VIN status will be updated to 'Open' to allow repairs to begin prior to owner notification.

#### ***Service, Parts, and Claim Instructions***

For detailed service, parts, and claim information, please refer to the WRD-23 Product Campaign Bulletin which will be available on STIS once the initial parts inventory supply for this repair is available.

### ***Retailer Responsibility***

***Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$22,423 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

### ***Owner Notification***

Subaru is in the process of obtaining current owner registration information and will notify affected vehicle owners by first class mail within 60 days. Retailers will be advised when the notification is scheduled.