

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNA Portal](#)

REF #: ICI24-048

Effective: 12/06/2024

Release: 12/06/2024

SUBJECT: FL958-H & FL966-G Suspended

This letter is to inform you that campaigns FL958-H and FL966-G, Brake Modulator Valves, will be suspended today, Friday, December 06, 2024. As of Friday, December 06, 2024, you will see FL958-H and FL966-G marked as "Suspended" in OWL.

There is a backend software issue preventing the update. The campaigns will resume once the software is updated and the issue is resolved.

Revision: During the suspension of FL958H and FL966G the vehicles can still have the hardware replaced. For directions on filing the claim please contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal. For any additional questions or further information, contact the Warranty Campaigns Department by submitting an inquiry using the WSC app.

REF #: ICI24-048

En vigueur: 06/12/2024

Date de sortie: 06/12/2024

OBJET: FL958-H et FL966-G suspendus

Cette lettre a pour but de vous informer que les campagnes FL958-H et FL966-G, Valves de modulateur de freinage, seront suspendues aujourd'hui, vendredi 06 décembre 2024. À compter du vendredi 06 décembre 2024, vous verrez FL958-H et FL966- G marqué comme Suspendu dans OWL.

Un problème logiciel back-end empêche la mise à jour. Les campagnes reprendront une fois le logiciel mis à jour et le problème résolu..

Revisión: Durante la suspensión de FL958H y FL966G, aún se puede reemplazar el hardware de los vehículos. Para obtener instrucciones sobre cómo presentar el reclamo, comuníquese con el Departamento de campañas de garantía enviando una consulta mediante la aplicación del Centro de soporte de garantía (WSC), ubicada en el portal DTNA. Si tiene alguna pregunta adicional o más información, comuníquese con el Departamento de Campañas de Garantía enviando una consulta mediante la aplicación WSC.