

Recall FL958 and FL966 SMV Kit Pricing update 10/15/2023 • Campaigns

Colleagues,

DTNA has released Phase I of the FL958 and FL966 SMV recalls; the supporting campaign kit is:

Part Number: 25-FL958-000

Desc: KIT, FL958, ANODIZED SMV

DTNA is notifying the network of an adjustment made to the released kit pricing.

At issue: The FL958 and FL966 kits were priced incorrectly and have had a part price adjustment on 10/11/2023, which will affect the system price reflected in the Online Warranty Link (OWL). The price reflected in OWL will show less than the price paid for any orders before 10/11/2023, which were approximately 40 kits.

Solution: For full recovery on these initial kits Dealerships are instructed to file a recall campaign preapproval claim and adjust the claimed price to the amount paid; please also attach a copy of the PDC invoice.

For additional information regarding this adjustment, please refer to:

My Communication: Pricing (10/13/2023)

Description: DTNA Aftermarket Parts Pricing FL958 FL966 Update is effective 10/11/2023.

If you have any questions about filing claims regarding this adjustment, please contact the Warranty Campaigns Department via Web inquiry at DTNAPortal.com/WSC.

Thank you,

DTNA Campaigns