



IMPORTANT SAFETY RECALL

TO: All dealers of Maintainer service truck bodies containing a hydraulic crane w/ CAN system built between March 2019 and February 2023.

DATE: February 13, 2023

SUBJECT: NHTSA Safety Recall Notice 23V057

Maintainer Corporation of Iowa, Inc. has filed a voluntary safety recall notice with NHTSA regarding specific Maintainer equipped service/mechanics truck bodies with hydraulic crane produced from March 9, 2019 to February 8, 2023.

Maintainer has determined that the program/code was written in such a way that if power is removed from the R260 crane remote receiver, while the crane is being operated, the crane function may continue, without activation on the wireless remote by the customer. Unintended or continued operation of the crane when not commanded by the operator can result in death, serious injury, and/or property damage.

This would only occur while the crane is operating and not while the service body is traveling down the road.

Please follow the Maintainer Technical Service Bulletin instruction to update the software. The update will be provided to dealers free of charge.

Maintainer will be sending a separate notification letter to the end users. If you have sold (or otherwise transferred title to) entities or persons other than end users, please forward a copy of this letter to such persons/entities within five working days of your receipt of this letter and advise us that you have done so. If you have sold (or otherwise transferred title) or leased a subject unit to an end user, then please provide us with the contact information for such end user within five working days of your receipt of this letter.

IMPORTANT ADVISORY NOTIFICATION

It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

Do not sell, lease or dealer-trade any affected unit until the remedy described above has been completed.

If you have any questions, please contact Nathan Schiermeyer at (800)-831-8588 ext.122