SAFETY RECALL NOTICE



BRP US, Inc. 10101 Science Drive Sturtevant, Wisconsin 53177 USA

February 9, 2023

Re: Rearview mirrors lenses may dislodge - Decreased visibility

Dear BRP Dealer/Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists in some vehicles and is conducting a safety recall.

What is the potential problem?

The rearview mirror lenses may dislodge from the housing. This can result in an increased risk of a crash due to the decreased visibility for the driver.

Which models are involved?

2022 Can-Am® Spyder F3 and F3-S vehicles

What is the solution?

- BRP will repair, without cost, the involved vehicles.
- The repair is to replace both mirror housing assemblies.
- Do not deliver any involved vehicle before the repair.

What should you do?

- Read the Safety Campaign Bulletin.
- For the US, Canada, Japan and LATAM distributors: Due to service interruption of our systems in early February 2023, a VIN alert will be created on the involved serial numbers until the campaign can be created in the new warranty platform.
- For all other countries: Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers who purchased an affected vehicle. You must inform your customers about:
 - The safety recall
 - The instructions below as to the use of their vehicle.
 If you need to ride your vehicle before the repair, please proceed with the following steps before the ride:

Ski-Doo Lynx Sea-Doo Can-Am Rotax Alumacraft Manitou Quintrex Move each of the mirror lenses in the 4 axes until the end of the travel (left, right, up and down).

Adjust your mirrors

Do not ride the vehicle, if a mirror lens has dislodged.



What will BRP do for customers?

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then
 responsible to deploy the safety recalls in their respective markets and must follow all
 legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

If you have questions about this notice, please communicate with us:

By submitting a Technical Support Request/Report incident in BOSSWeb.
 A service representative will communicate with you.

OR

• 1-800-366-6992

Eastern time Monday to Friday from 10:00 AM to 5:00 PM