## GLOBAL SAFETY FIELD INVESTIGATIONS DCS6456 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 21, 2023

Subject: N222390180 - Safety Recall

Half-Shaft Separation

Models: 2023 Chevrolet Blazer

2023 Chevrolet Traverse

Equipped with 9 Speed Automatic Transmission (RPO M3V)

To: All General Motors Dealers

General Motors is releasing Safety Recall N222390180 today. The total number of U.S. vehicles involved is approximately 10. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery February 02, 2023. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

## Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

## **Customer Letter Mailing**

The customer letter mailing will begin on February 23, 2023.

## Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 21, 2023. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS