



After Sales

## Information Regarding MY21 ID.4 Software Updates & Pending Activities



Dear Volkswagen Dealers,

Today, Dealer Advance Notice was sent for 'Safety Recall 97ZZ / Battery Management Control Unit Software'. This recall will replace service action 97FY, and will address a safety issue related to the high voltage (HV) battery management control module and pulse inverter. Click the button below to view the notice.

[97FY Notice](#)

An email will also be sent to MY21 ID.4 customers in order to provide corresponding information. You can view this email at the button below.

[Customer Email](#)

Sincerely,

Rachael Zaluzec  
SVP, Customer Experience & Brand Marketing  
Volkswagen of America

