

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6426
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 31, 2023

Subject: N232396500 - Safety Recall
ABS Module Reprogramming

Models: 2022-2023 Chevrolet Low Cab Forward 5500HD/XD Medium Duty
Equipped with 200" Wheel Base or 212" Wheel Base (RPO EM2 or
ML5)

To: All General Motors Medium Duty Dealers

General Motors is releasing Safety Recall N232396500 today. The total number of U.S. vehicles involved is 41. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery January 23, 2023. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 31, 2023. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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