

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

**PRODUCT CAMPAIGN BULLETIN**

**APPLICABILITY:** 2022 MY WRX **NUMBER:** WRA-23

**SUBJECT:** 2022 MY WRX Corrected **DATE:** 1/23/23  
 Owner's Manual Insert **REVISED:** 02/17/23

**NHTSA ID:** 23V-016

Subaru of America, Inc. (Subaru) is initiating a new safety recall for certain 2022 model year WRX vehicles equipped with EyeSight®, which may contain incorrect instructions for adjusting the sensitivity of the High Beam Assist (HBA) function.

**DESCRIPTION OF THE NON-COMPLIANCE AND SAFETY RISK**

The owner's manual may contain incorrect instructions for adjusting the sensitivity of the High Beam Assist function. As a result, affected vehicles do not comply with FMVSS No. 108 – Lamps, Reflective Devices, and Associated Equipment; Section 9.4.1.1 Operating Instructions.

Incorrect instructions for adjusting the sensitivity of the High Beam Assist function contained in the owner's manual may cause the driver to misunderstand the system status, increasing the risk of a crash.

**REMEDY**

Subaru will send affected customers an owner information kit insert containing the correct information, which can be installed in the original owner information kit by the customer. As an alternative option, a customer may have a Subaru retailer install the corrected insert, at no cost to the customer.

**AFFECTED VEHICLES**

A total of 4,615 U.S. vehicles will be included in this recall as listed below. Not all vehicles in the production range listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com prior to repair. This information is now available.

Model Year	Carline	Production Date Range
2022	WRX equipped with EyeSight®	February 25, 2022 – December 7, 2022

<p><b>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</b></p> <p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p style="text-align: center;"><b>Subaru of America, Inc. is ISO 14001 Compliant</b></p> <p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>
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## **RETAILER RESPONSIBILITY**

For affected vehicles in retailer inventory, and as an alternative option for customers who prefer to have a Subaru retailer install the corrected insert, a printable copy of the corrected insert is depicted on the last page this message.

***Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$22,423 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.***

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (used, demo & SSLP). Whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

## **OWNER NOTIFICATION**

Subaru will notify affected vehicle owners by first class mail within 60 days. Owner notifications will be mailed with a copy of the corrected owner information kit insert. Retailers will be advised when owner notification is scheduled.

## **RETAILER PROCEDURE:**

In cases when a customer requests the retailer installation of the corrected owner information kit insert, retailers are required to print out the English owner information kit supplement found on page # 4 of this document. Place the printed information with the vehicle owner information kit.

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## SERVICE PROGRAM IDENTIFICATION LABEL:

Type or print the necessary information on a Campaign Identification Label. The completed label should be attached to the vehicle's upper radiator support. Additional labels are available through normal parts ordering channels. The part number is **MSA6P1302**, which comes as one sheet of 20 labels.

Part Number	Applicability	Description	Order Quantity
MSA6P1302	All Models	Campaign Completion Labels (contains one sheet of 20 labels)	1

<b>SUBARU</b>
Campaign Code
<b>WRA-23</b>
COMPLETED
DIST./DEALER NO.
SERIAL NO.
<b>DO NOT REMOVE</b>

## CLAIM REIMBURSEMENT AND ENTRY PROCEDURES:

Credit to perform this recall will be based on properly completed repair order information. Retailers may submit claims through [Subarunet.com](http://Subarunet.com).

Labor Description	Labor Operation #	Labor Time	Fail Code
OWNER MANUAL CORRECTION INSERT	A007-555	0.1	WRA-23

## IMPORTANT REMINDERS:

- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

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## Owner's Manual Supplement Correction 22 Year Model WRX

Please refer to the separate Owner's Manual for information not covered in this supplement.  
Please keep this supplement with your Owner's Manual and leave it in the vehicle at the time of resale. The next owner will need the information it contains.  
There is an incorrect description on page 223 of the Owner's Manual.  
The correct information is as follows.

### 3-10. Light Control Switch

#### ■ High Beam Assist Function

- ▼ How to temporarily lower the sensitivity of the high beam assist function (models with the EyeSight system)

The sensitivity of the high beam assist function can be lowered by using the following operations.

1. After turning the ignition switch to the "ON" position, set the light control switch to the "AUTO" position and push the signal lever forward (high beam position).
2. After the high beam assist indicator on the combination meter will illuminate, turn the ignition switch to the "OFF" position.
3. Turn the ignition switch to the "ON" position and within approximately 15 seconds, press the "A/A" (following distance setting) switch more than 10 times consecutively.

When the sensitivity of the high beam assist function is lowered, the high beam assist indicator light "HBA" on the combination meter display (color LCD) will flash.

#### NOTE

- The sensitivity of the high beam assist function cannot be lowered in the following conditions.
  - Cruise control or Adaptive Cruise Control indicator is illuminated.
  - The EyeSight warning indicator (yellow) is illuminated.
- The sensitivity of the high beam assist function returns to normal level the next time the ignition switch is turned to the "LOCK"/"OFF" position and the engine is restarted.

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