GLOBAL SAFETY FIELD INVESTIGATIONS DCS6415 URGENT - DISTRIBUTE IMMEDIATELY

Date: January 19, 2023

Subject: Upcoming Safety Recall N222372310

Inadequate Fuel Pump Flow

Models: 2021-2022 Chevrolet Equinox

2021-2022 GMC Terrain

To: All General Motors Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves 2021-2022 model year Chevrolet Equinox and GMC Terrain vehicles. The GM recall number is N222372310.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 model year Chevrolet Equinox and GMC Terrain vehicles. These vehicles have a condition in which the fuel pump module may not consistently provide sufficient fuel to the engine. If the engine does not receive adequate fuel, the vehicle may stall. A vehicle stall could increase the risk of a crash.

<u>Parts are not currently available</u>, but when parts are available, dealers will replace the fuel pump module.

General Motors does not have a VIN list of affected vehicles at this time, but we are working with the supplier to obtain the list of affected VINs as soon as possible. Once that happens, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated. This action will be taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS