



**Sentury Tire USA**  
**3850 W 108 ST. SUITE 1, HIALEAH FL 33018**  
**PHONE:1-866-305-2750**

## **IMPORTANT SAFETY RECALL NOTICE**

(NHTSA Recall Number: 23T-009)

December 04, 2023

Dear Distributor/Wholesalers:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Sentury Tire USA has decided that a defect which relates to motor vehicle safety exists in the tires listed in the chart below. Our records indicate that you may have purchased one of the potentially affected tires.

Due to a manufacturing issue, the tread base layer of the tire may not have cured properly. If the tread base layer does not cure properly, it may detach increasing the risk of a crash.

Registered tire owners will be notified by certified U.S. mail and by email, to the extent such information is available about the recall and will be instructed to contact their local dealer/retailer for return and replacement. There is no cost to owners for the recall.

Distributors/Wholesalers are asked to forward this information to all their locations and to their dealers.

### **What Tires Are Covered?**

This recall involves the following tires:

<b><u>Brand</u></b>	<b><u>Product Name</u></b>	<b><u>Size, Load &amp; Speed</u></b>	<b><u>DOT Serial Number</u></b>
Arroyo	Grand Sport A/A	255/45ZR19 104XL W	1TBY7 KB5C 1723
Landgolden	LG17	205/65R16 95 V	TBPB K85C 1723
Landsail	LS388	205/65R16 95 V	TBPB AM5C 1723
Lionhart	LH-501 Lionclaw ATx2	205/65R16 95 V 245/70R16 107 H	TBPB K85C 1723 TBJ3 FA5C 1723
Lexani	LX-Twenty	265/40ZR20 104XL Y	1TB6L B95C 1723
Mavis	HT-S	255/50ZR19 103 W	1TBYJ MB5C 1723
Mohave	Crossover	215/60R17 96 H 215/65R16 98 H 235/60R18 107XL V	1TBN5 MP5C 1723 1TBPN MP5C 1723 1TBXP MP5C 1723
National	Commando HTS	235/55R20 102 H 255/55R20 107 H 265/65R17 112 T	1TB6J P15C 1723 1TB6A P15C 1723 1TBNP P15C 1723
Radar	Dimax AS-8	225/70R16 107XL H 255/45ZR19 104XL W	1TBPW K65C 1723 TBY7 K65C 1723
Vercelli	Strada II	255/45ZR19 104XL Y	1TBY7 B65C 1723

### **Immediate Next Steps**

1. **Check Your Inventory.** Check your inventory for any unsold tires that contain the specific identification numbers listed above. Effectively immediately, any recalled tires found in inventory must not be sold. It is imperative that you and your customers do not sell any of these tires. **IT IS A VIOLATION OF FEDERAL LAW TO SELL OR LEASE NEW OR USED TIRES COVERED BY THIS NOTIFICATION.**

The DOT tire identification number is molded into each tire, and is composed of a DOT sequence, followed by a four-digit DOT date code. For example, for the Arroyo Grand Sport A/S above (DOT serial number 1TBY7 KB5C 1723), the DOT sequence begins with “1TBY7 KB5C” and ends with a date code (2-digit week and 2- digit year), 1723. This means the Arroyo Grand Sport A/A tires produced the 17<sup>th</sup> week of 2023 are included in this recall.

2. **Request for Purchaser Information.** Dealers and Distributors are requested to research their sales records for end customers who have purchased the recalled tires. We are also requesting that you forward this request for purchaser information to any dealer you have sold tires to so that you can obtain end-user information from them as well. For end customers that are identified, email the requested information below to [1723recall@senturytireusa.com](mailto:1723recall@senturytireusa.com) and write “Purchaser Information” in the subject line of the email:
  - Customer name, address, phone number, and email address
  - Customer sales invoice documenting sale of subject tires
  - Quantity of recalled tires sold to customer
  - Tire name, size and DOT serial number(s)
  - Date of tire sale

Due to the urgency and importance of this notification, please send Sentury Tire USA the names and addresses of all the customers you sold the recalled tires as soon as possible but in no event later than December 14, 2023.

3. **Assisting Customers.** Dealers are also asked to assist customers in identifying if their tires are subject to this recall. If tires subject to this recall are found on the customer's vehicle, dealers are asked to remove these tires and replace them with equivalent Sentury tires of like size and construction bearing DOT serial numbers other than those listed above. Dealers will be reimbursed for the actual cost of the tire, including an additional \$40.00 per tire for the removal, mounting, balancing and any associated taxes and fees. If a Sentury manufactured tire is not available, dealers are to use another comparable tire brand using the same size and load rating as required by the vehicle manufacturer. If a comparable tire brand is used, dealers will be reimbursed according to the chart below:

	<b>Tire Size</b>	<b>Amount</b>
1.	205/65R16	\$85
2.	215/65R16	\$87
3.	225/70R16	\$100
4.	245/70R16	\$114
5.	215/60R17	\$99
6.	265/65R17	\$149
7.	235/60R18	\$124
8.	255/45R19	\$140
9.	255/50R19	\$137
10.	235/55R20	\$137
11.	255/55R20	\$136
12.	265/40R20	\$140

This reimbursement amount includes costs associated with removal, mounting, balancing and any associated taxes and fees.

Recalled tires are to be replaced at no cost to the customer if they are presented through June 15, 2024. After June 15, 2024, recalled tires will be replaced at a pro-rated value determined by remaining tread depth.

### **Returning Tires to Sentury**

1. **New Tires:** Distributor and dealers are asked to contact Juan Tatis, Director of Logistics by phone at 1-866-305-2750 or by email at [1723recall@senturytireusa.com](mailto:1723recall@senturytireusa.com) to set up an appointment with you and your dealers and our authorized freight carrier to return the recalled tires to specified location. In order to expedite the sorting and crediting process, please use a tire crayon and write the words, "1723 New" on the sidewall of the tire. New tires returned from your inventory must be listed on the DOT Tire Recall Form.

Upon verification by Sentury Tire USA that the returned tires are within the recall group, tire replacement or credit will be issued based on the purchase unit price (including applicable discounts) for the tires identified on your invoice.

2. **Used Tires:** Tires removed from consumer vehicles as a result of this recall should be replaced with equivalent Sentury tires of like size and construction bearing DOT serial numbers other than those listed above. If a Sentury manufactured tire is not available, dealers are to use another comparable tire brand using the same size and load rating as required by the vehicle manufacturer.

Tires removed from consumer vehicles must be listed on the DOT Tire Recall Form. The claim form must be properly completed and signed by the consumer and if available, the consumer's copy of the recall letter attached.

**All DOT Tire Recall Forms for both "New" and "Used" tires are to be attached to the returned tires for easy identification at the warehouse AND emailed to Sentury Tire USA at [1723recall@senturytireusa.com](mailto:1723recall@senturytireusa.com). Please keep a copy of the form for your own records.**

3. If your inspection verifies that the consumer has tires bearing a DOT serial number associated with this recall, the tires should be replaced, mounted, and balanced at no charge to the consumer. Dealers are asked to contact Juan Tatis, Director of Logistics by phone at 1-866-305-2750 or by email at [1723recall@senturytireusa.com](mailto:1723recall@senturytireusa.com) to set up an appointment with you and your dealers and our authorized freight carrier to return the recalled tires to specified location. In order to expedite the sorting and crediting process, please use a tire crayon and write the words, "1723 Used" on the sidewall of the tire.

Sentury Tire USA requests that you advise those customers of yours, if any, who have purchased any of the tires listed above for which registration forms have not been previously submitted. Such customers must be advised of the recall so that the replacement of their recalled tires can be scheduled.

We apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this recall or need assistance, please contact Sentury Tire USA by email at [1723recall@senturytireusa.com](mailto:1723recall@senturytireusa.com) or by phone at 1-866-305-2750.

Sincerely,

Maxwell Wee  
Executive Vice President