



NHTSA Recall Number: 23T-002
Transport Canada Recall Number: 2023-222

April 20, 2023

Subject: VOLUNTARY RECALL NOTICE

Dear Michelin Dealer,

Michelin North America, Inc. and Michelin North America (Canada), Inc. are voluntarily recalling MICHELIN® Agilis® CrossClimate® C-Metric tires, in sizes 185/60R15C, 195/75R16C, 205/65R15C, 205/75R16C, 225/75R16C, 235/65R16C. These tires are marked with the Alpine Symbol¹, but do not meet the traction requirements for snow tires. As such, these tires fail to comply with the requirements of U.S. CFR Federal Motor Vehicle Safety Standard (FMVSS) number 139, "New Pneumatic Radial Tires for Light Vehicles" and Canadian Technical Standards Document (TSD) 139.



Agilis® CrossClimate® C-Metric



Alpine Symbol
(3PMSF)

Agilis CrossClimate C-Metric sizes are commercial service heavy duty light truck tires, with a design that differs from the Agilis CrossClimate LT-Metric design. The LT-Metric tire design meets the requirement for the Alpine Symbol and all LT-Metric sizes are qualified for severe snow service. Additionally, the CrossClimate and CrossClimate 2 passenger and SUV tire lines are not affected by this recall.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires.

¹ The Alpine Symbol is defined in NHTSA safety regulation FMVSS 139, S3 and S5.5(i). It is depicted by a snowflake inside a three peaked mountain outline, often referred to as the "Three Peak Mountain Snowflake" or "3PMSF".

The following chart provides the Tire Dimension, TIN sequence identifier and TIN production periods of the manufacturing populations which contain the recalled tires. The TIN information is molded into the sidewall of each tire: the TIN sequence number and the TIN date code, which is a 2-digit week and a 2-digit year of production, which are given in the TIN production period information. For example, "1423" refers to the 14th week of the year 2023. See Appendix A.

CAI	MSPN	Dimension	Plant	ID Sequence	DOT Dates (WWYY)	
					Start	Stop
229142	02998	185/60 R15C	1FK	1R006X	4818	1323
822319	56761	195/75 R16C	1FK	JT027X	0918	4918
			1FK	JT02CX	4918	1523
518348	04143	205/65 R15C	1FK	PA09XX	1418	4618
			1FK	PA0ABX	4618	1323
717135	83769	205/75 R16C	1FK	JB01NX	1818	2321
			1FK	JB023X	2021	1523
715179	70411	225/75 R16C	1FK	JH02DX	2218	4918
			1FK	JH02JX	4918	1523
			1B5	JH02JX	1722	3622
217472	09118	235/65 R16C	1FK	4107CX	1018	5018
			1B5	4107CX	0518	1018
			1FK	4103TX	5018	1523
			1B5	4103TX	0118	1423

Only tires matching all four elements - MSPN, Tire Dimension, TIN Sequence (Plant + ID sequence), and TIN Production (DOT date range) - are part of this recall. To determine if you have received tires that are included in this recall, please check the TIN information found on the sidewall of the tire as explained in Appendix A.

As a result of this recall, **you are required to take the following Dealer action** to immediately provide Michelin Consumer Care with a list of Tire Owners to whom you sold the tires that have been recalled.

Please send the following information:

First Name (Business), Last name (Attn. To:), Address1, Address2, City, State, Zip Code, Phone Number

Michelin Consumer Care will contact known Tire Owners by letter to notify them of this voluntary recall and the replacement process.

Please send the Consumer Information to:

Email to: Shirley.Perry@michelin.com (**Preferred Method**)
Email Subject Line: Agilis Cross Climate Consumer Contact Information

Or Mail to: Michelin North America, Attention: Shirley Perry HNA-3C, Consumer Care
Dept., One Parkway South, Greenville, SC 29615

You will receive additional communication with specific instructions on next steps as soon as that information has been finalized.

Click the appropriate link below to visit our Frequently Asked Questions site:

[U.S. Dealers](#)

[Canadian Dealers](#)

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincerest apologies for any inconvenience these actions may cause. Thank you for your support in helping us to implement a successful recall.

Sincerely,



Nate Kirian
Vice President, B2B Sales
Michelin North America



Andrew Meurer
Vice President, B2C Sales
Michelin North America

Appendix A:

READING TIN MARKINGS

TIN markings serve as the tire's fingerprint and signify compliance with Transport Canada and U.S. Department of Transportation Minimum Performance Standards. The TIN markings can be found on the sidewall directly above the bead.

To find out if a tire is affected by the recall:

1. Determine if the tire is the following product:

CAI	MSPN	Dimension	Plant	ID Sequence	DOT Dates (WWYY)	
					Start	Stop
229142	02998	185/60 R15C	1FK	1R006X	4818	1323
822319	56761	195/75 R16C	1FK	JT027X	0918	4918
			1FK	JT02CX	4918	1523
518348	04143	205/65 R15C	1FK	PA09XX	1418	4618
			1FK	PA0ABX	4618	1323
717135	83769	205/75 R16C	1FK	JB01NX	1818	2321
			1FK	JB023X	2021	1523
715179	70411	225/75 R16C	1FK	JH02DX	2218	4918
			1FK	JH02JX	4918	1523
			1B5	JH02JX	1722	3622
217472	09118	235/65 R16C	1FK	4107CX	1018	5018
			1B5	4107CX	0518	1018
			1FK	4103TX	5018	1523
			1B5	4103TX	0118	1423

2. If it is not the product noted above, the tire is not part of this recall. If it is this product, check the TIN sequence to determine if the tire is affected by the recall. Only tires matching all four elements - MSPN, Tire Dimension, TIN Sequence (Plant + ID sequence), and TIN Production (DOT date range) - are part of this recall.

3. The following illustration shows an example of how to identify the TIN sequence for all affected tires noted above. If you have any questions concerning the tire's TIN identification numbers, please contact Michelin Consumer Care at 1-888-971-3801.

SAMPLE FOR READING TIN (Tire Identification Number)

MICHELIN® AGILIS® CROSSCLIMATE™ 235/65R16C MSPN 09118

TIN Sequence in this example begins with H1 Week/Year 1918

