



New Safety Recall Advanced Communication – C1A

FCA US LLC (FCA US) has announced an equipment safety recall on certain Mopar High Voltage (HV) 400V battery packs, part number 68488244AA.

REASON FOR THIS SAFETY RECALL

Some of the above HV batteries may fail internally. The defect has not been identified and the root cause is still being investigated. If installed in a vehicle, an internally failed HV battery could lead to a vehicle fire with the ignition on or off. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected parts to repurchase the HV battery. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC