



Warranty Field Campaign

Campaign Number: c2735	Revision:	Released Date: 10-Nov-2023
L9N Rear Lifting Bracket Mounting Hardware Safety Campaign		Expiration Date (U.S. and Canada): 31-Oct-2053
		Expiration Date (International): 31-Oct-2053

Attention

- Worldwide distr./ branches and Div./Reg Offices
- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This Safety Campaign is being issued to address subject engines that may have been built with incorrect length flanged stud(s) attaching the rear lifting bracket to the cylinder head. Subject engines include certain Cummins L9N engines that are equipped with lifting bracket option numbers LA9241, LA9242, LA9353, and LA9805 and were built between 08/01/2023 and 09/14/2023.

Note : This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Remove the stud(s) and install the stud(s) listed in the Parts Section following procedure 016-001 Engine Lifting Brackets in the appropriate service manual.
2. Claim 1 count of 99-902 for each stud removed and replaced.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

Note : Parts quantities listed are OPTIONAL. Use the quantity appropriate for the application to complete the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
394406100	2	SCR,SFC (QTY OPTIONAL)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-902	Technician Administrative Time - Road/Field Repair (OPTIONAL)	
00-90F	Technician Administrative Time - Field Action Service Events	
99-902	COMPLETED CAMPAIGN ACTIVITIES (QTY 2 - QTY OPTIONAL)	

Travel

Travel is covered under this field action. Towing is covered under this field action.

Note : Please schedule the Technicians time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel or towing is required, travel or towing can be filed to **ONLY** one (1) ESN.

Other Claimables

Consumables are covered under this field action.

Note : Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed in Other Claimables. Please consolidate all consumables and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
Pay Code:	International Dealer = R
Failure Code:	WCHMHA

Attachments

[Click here to see c2735_esn-list.xlsx](#)

(/service/english/attachments/c2735_esn-list.xlsx)

Engine Family	Fuel System
L Gas Plus ISL Gas	
Design Application	Market Application
All	All

Document History

Date	Details
	Document Created; 10-Nov-2023

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