**Reference Number: GCUS-3-3070** 

REVISION: N232407300-01 – Safety Recall - Open Ground May Not Be Detected -

**Revised Service Procedur** 

#### GLOBAL SAFETY FIELD INVESTIGATIONS

### DCS6720

#### **URGENT - DISTRIBUTE IMMEDIATELY**

Date: November 15, 2023

Subject: REVISION: N232407300-01 - Safety Recall

Open Ground May Not Be Detected

Revised Service Procedure

Models: 2022 – 2023 Chevrolet Bolt EUV

To: All General Motors Dealers

This bulletin is being revised to add the final repair service procedure and the customer letter. Please discard all previous copies of N232407300.

Vehicles that did not pass the inspection in this recall were placed on Stop Delivery on August 31, 2023. These vehicles were now placed in "Open" status in IVH on November 15, 2023. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

# Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

### **Customer Letter Mailing**

The customer letter mailing will begin in the near future.

## Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

# **Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 15, 2023.

**END OF MESSAGE** 

**GLOBAL SAFETY FIELD INVESTIGATIONS**