

**IMPORTANT SAFETY RECALL
RECALL NO. 23E064**

Dear Tolemar:

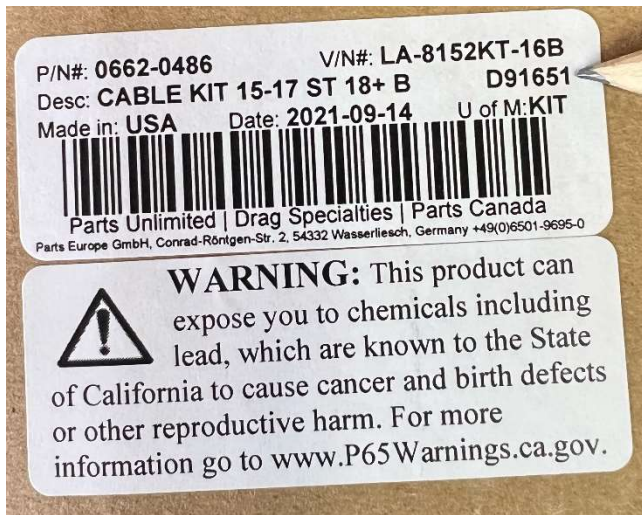
We are writing to inform you that Streamline, Incorporated (Streamline) has decided that certain brake hose assemblies manufactured between May 2018 and January 2021 and sold under the name LA Chopper fail to conform to Federal Motor Vehicle Safety Standard No. 106, *Brake hoses*. Accordingly, we initiated this safety recall for the brake hose assemblies identified in the attached list of affected brake hoses. Our records indicate that products covered by this recall likely were shipped to you. Please review this notice carefully.

Due to a manufacturing error, the recalled brake hose assemblies may have fittings that potentially would not comply with the performance requirements in FMVSS 106 S5.3. For brake hose assemblies that do not comply with one of the performance requirements in FMVSS 106 S5.3, there is a risk that the brake hose could fail, increasing the risk of a crash.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Streamline will replace affected brake hose assemblies at no charge with a comparable brake hose assembly. You may identify whether your brake hose assemblies is one of the affected parts using the part number (the alphanumeric characters following the letters "LA") and the date of manufacture listed on the packaging. Please see the following photographs for examples of the part number and the date of manufacture.





What Should You Do?

(a) Product Remaining in Your Inventory: If any of the assemblies identified in the attached table remains in your inventory, you should quarantine them and contact Streamline to arrange return of the units. We will replace existing inventories of recalled product with conforming brake hose assemblies that have been properly labeled.

IMPORTANT NOTE: Federal law prohibits the sale of the recalled products.

(b) Products You Sold to Other Resellers: If you sold the recalled products to reselling customers (such as installers and retailers), you **must** do the following: (1) forward a copy of this letter to them within five (5) business days of receipt, **and** (2) provide Streamline with the contact information for the reselling customers to enable us to provide direct notification to those customers and track recall progress. Streamline will replace products that remain in your customers' inventory on the same basis as above. Reselling customers should provide consumer contact information to Streamline Rivera at (800) 310-5519.

(c) Products You Installed or Sold to Consumers: If you sold the recalled product to consumers, please provide Streamline the contact information for those consumers. Streamline will notify them using a NHTSA-approved letter, which will advise consumers of the issue and provide return instructions. Alternatively, you may notify consumers with the NHTSA-approved letter.

Please contact Streamline if you have any questions or to obtain information on replacement units.

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We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We appreciate your cooperation and prompt attention to this important matter.

Sincerely,

Streamline Industries, Inc.