



Sewn Products dba TigerTough  
165 MN-19, Vesta, MN 56292  
7298 Hudson Blvd N, Oakdale, MN 55128

## IMPORTANT SAFETY RECALL

July 28, 2023

This notice applies to your upper vehicle seat covers models [T62213BLK](#) and [T62131BLK](#)  
NHTSA Recall No. [\[YY-000\]](#)/[\[MFR Recall No\]](#) [\[000\]](#)

Dear Valued TigerTough Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

TigerTough has decided that a defect which relates to product safety exists in certain T62213BLK and T62131BLK seat covers manufactured between January 31, 2023 and June 28, 2023 and sold in the US market. Our records indicate that you purchased the affected seat covers, likely for a commercial installation. *TigerTough is initiating a voluntary recall of these seat covers to inform you of the issue and to advise you of the product improvement kit being made available to correct the issue.*

Due to a manufacturing error in this lot, the stitching used to secure the side flap and breakaway to allow side airbag deployment was incorrect on some seat covers. The side airbag may not deploy, posing an impact hazard. The defect does not affect the integrity of the other safety features of your vehicle.



This is a noncompliant side flap. The stitches are compact, close together and have a very short stitch length.

This thread is more dense and has a higher tensile strength than the correct thread.



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This is a compliant side flap. The stitch length is much longer, less compact and less tension. This thread is less dense than the noncompliant thread.

TigerTough is providing a free replacement seat back cover to replace the one that you purchased. The product will look identical when received and it should take less than 10 minutes to install the replacement seat cover. If you purchased this seat cover as a large batch for a commercial customer, TigerTough will send you the number of seat covers in your original order. **Because of the safety nature of this recall, you must notify all vehicle owners who had this seat cover installed.**

While your customers are waiting for the new seat back cover to arrive, they should remove the seat back cover completely; refer to the included document for instructions. (The bottom seat cover and headrest cover are unaffected by this issue and are not being recalled nor replaced.)

Alternatively, if the customer cannot remove the seat back cover completely due to the nature of their work, they may simply use scissors or a utility knife to remove the side stitching as shown in the included document, which will not inhibit air bag deployment and will only be a visual defect.

If you have questions about the recall or replacement product, please contact TigerTough Customer Service at 1-507-246-3545 or at [orders@tigertough.com](mailto:orders@tigertough.com). If you received this notice in error, please contact TigerTough Customer Service at 1-507-246-3545.



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If you believe that TigerTough has failed or is unable to remedy the defect without charge within a reasonable time, you may contact the following: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or visit <http://www.NHTSA.gov>.

TigerTough designs, engineers, and tests its products with safety as our number-one priority. We place great importance on your trust in us, and we apologize for any inconvenience or concern this has caused for you.

Sincerely,

Nathan Zitzmann  
Managing Director  
Sewn Products LLC dba TigerTough  
165 MN 19  
Vesta, MN 56292

Enclosures



# TigerTough<sup>®</sup>

## T62131 / T62213 SHORT TERM REPAIR INSTRUCTIONS

If you wish to continue using your seat cover while you wait for the replacement seat back cover, follow the steps below.



Insert a knife or scissors between the airbag tearway and the seat cover.



Cut all of the white thread so that the seam is allowed to come open.



With the seam cut open, the airbag won't be impeded in any way.

If you'd prefer to remove your seat back cover while you wait for the replacement cover, please follow the instructions on the back side of this sheet.

## T62131 / T62213 SEAT BACK COVER REMOVAL INSTRUCTIONS



1. Undo the Hook & Loop fasteners on the back of the seat back cover.
2. Undo the Hook & Loop fasteners on the top of the seat back cover.
3. Pull the front of the seat cover to pull the flaps out from between the seat back and seat bottom.
4. Pull the cover up off the seat back and over the headrest.

Installation instructions will be sent with the replacement seat back cover.