

DATE: May 2023
TO: Micro Bird Distributors
SUBJECT: Recall 23E034
FROM: Francois-Nicolas Lanciault, Engineering Director Ecotuned Technologies

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Ecotuned Technologies has decided that a defect which relates to motor vehicle safety exists in 2018-2023 G5, electric vehicles equipped with an Ecotuned Technologies MK3 – 88 kWh system.

The Ecotuned Technologies MK3 – 88 kWh system installed in Micro Bird electric vehicles comprises an AC charging harness that can pose a risk of high heat dissipation during a charging session using a Level 2 AC 240V configuration.

If a high heat dissipation episode occurs, this could result in a thermal incident propagating through the engine compartment, enhancing the risk of fire in the vehicle and its environment.

To complete this recall, owners will contact you to make an appointment for repair or to apply for reimbursement if they had their vehicles corrected by a third party.

For reimbursement, we request that you send the list of repaired vehicles, detailed invoices and requested pictures by email at support@ecotuned.com using Recall 23E034 in the subject Area.

Ecotuned Technologies will provide instructions and parts, as well as reimbursing labor to mitigate this recall at no charge.

The allotted time for repair is 60 minutes per vehicle.

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this action may have caused and we thank you for your cooperation.