

HARBOR FREIGHT

ACTION REQUIRED

RECALL: Central Hydraulics High Position Motorcycle Lift (SKU 99887)

All Central Hydraulics High Position Motorcycle Lifts (SKU 99887) are being recalled because the welds may be susceptible to fatigue cracking and the tubing quality for certain units may be insufficient to repeatedly lift the rated load. These may cause the product to fall and/or drop the load, posing a risk of injury and/or property damage.

This product recall is being conducted in cooperation with the National Highway Traffic Safety Administration (NHTSA). A Callback was previously issued on all impacted SKUs. Thus, no inventory should currently be on hand in stores.

HFT will directly contact all customers for whom it has contact information to provide instructions on how to carefully remove the hydraulic ram, which is the only part that customers must return to receive a refund in the form of an HFT gift card. All customers who return the hydraulic ram are eligible for a refund, regardless of when the original purchase was made, whether or not they have a receipt.

CUSTOMERS SHOULD NOT RETURN THE ENTIRE MOTORCYCLE LIFT. TO RECEIVE A REFUND, CUSTOMERS MUST RETURN ONLY THIS HYDRAULIC RAM:



Customers who have not received a direct communication from HFT with the Hydraulic Ram removal instructions can contact HFT Customer Service for assistance at recall@harborfreight.com. The Hydraulic Ram removal instructions will also be posted on www.harborfreight.com/recalls.

If a customer wants to receive a refund, please follow the usual return policy. Associates should send returned Hydraulic Rams in good condition to Asset Recovery via gaylords using standard procedure. If a returned Hydraulic Ram appears to be leaking hydraulic fluid, please email environmentalcompliance@harborfreight.com for further instructions. Customers may contact Customer Support for further information.

Store Actions

1. By end of day today, print the In-Store Recall Poster in color and post it on the Retraction Board. The poster must be easily accessible for all customers to read and must be posted until April 30, 2025.
2. Print two copies of this Notice. Post one copy in the Breakroom for the team to review and the second copy in the Register Binder for reference.
3. Ensure all Associates are aware of the recall.

Additional questions can be directed to The Ticketing Portal.