

IMPORTANT SAFETY RECALL

This safety recall notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Navico Group has decided that a defect which relates to motor vehicle safety exists in certain RELiON Insight series 48V lithium-ion batteries, Model Number 48V030-GC2. The battery may have improperly formed capacitors that can leak fluid inside the battery compartment, permitting a short circuit. This could result in fire. In some cases, you might notice an odor or some smoke coming from the battery area.

All unsold units in inventory in the affected range should be immediately returned to RELiON. We will provide a shipping container and return label for the return of the affected products. Repaired batteries with equivalent remaining cycle life will be shipped back to you in a timely manner, free of charge. After you ship your battery back to us, please allow up to fifteen business days for us to send you a replacement battery.

If you have any questions or concerns, please contact us at 803-324-6644, from 8 a.m. to 5 p.m. ET Monday through Friday or by email at AMER-recall@oneasg.com.

Be advised that it is a violation of Federal law for a distributor or dealer to deliver a new or used battery covered by this recall unless it has been repaired.