Part 573 Safety Recall Report 23V-902

Manufacturer Name : Battle Motors, Inc.
Submission Date : FEB 16, 2024
NHTSA Recall No. : 23V-902
Manufacturer Recall No. : NR

Manufacturer Information :

Manufacturer Name : Battle Motors, Inc.
Address : 1951 Reiser Ave. SE
New Philadelphia OH 44663
Company phone : 3303086700

Population :

Number of potentially involved : 1,327
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2024 Battle Motors LET2
Vehicle Type : LOW VOLUME VEHICLES
Body Style : OTHER
Power Train : NR
Descriptive Information : All On-Highway chassis produced by Battle Motors between the production dates. There are currently 1,327 units included.
Production Dates : DEC 31, 2022 - DEC 26, 2023
VIN Range 1 : Begin : 1CYABDAC9R1003421 End : 1CYAUZZYXR1002544 ☐ Not sequential

Description of Defect :

Description of the Defect : The drag link connecting the steering gear to the roadside steering knuckle may become deformed or, in rare cases, suffer a catastrophic failure.
FMVSS 1 : NR
FMVSS 2 : NR
Description of the Safety Risk : If the drag link suffers a catastrophic failure, the operator cannot steer the vehicle. A broken drag link can cause a complete loss of steering control, increasing the risk of a crash.
Description of the Cause : Battle Motors had a failed quality control process, which led to the purchasing of an unapproved component.
Identification of Any Warning that can Occur : The operator will notice a significant reduction in the steering turn radius prior to a catastrophic failure.

Involved Components :

Component Name 1 :	Drag Link
Component Description :	Steering linkage between the steering gear and the roadside steering knuckle.
Component Part Number :	076C-0122

Supplier Identification :

Component Manufacturer

Name :	NR
Address :	NR
	NR
Country :	NR

Chronology :

On December 19, 2023, Battle Motors received a complaint regarding a defective drag link. An investigation of our warranty data and customer complaint data received between the dates of Janurary 2023 and December 20223 was reviewed upon request and determined to display a higher-than-normal failure rate, a total of five reports with received dates between March 28, 2023 and December 19, 2023. On December 21, 2023, a review conducted by Battle Motors Engineering team found an uncontrolled document approving the purchase of the unapproved component. A search of the purchase history was completed on December 22, 2023, and all units produced during this period were determined to be potentially at risk.

Description of Remedy :

Description of Remedy Program :	Battle Motors will notify end-users and our dealer network of the defect. Dealers will be responsible for the purchase of the approved drag link from Battle Motors, and the installation of the component on all vehicles involved within the recall notification. The repair and component cost will be reimbursed via warranty claim per our standard warranty process and applicable federal and state laws.
How Remedy Component Differs from Recalled Component :	The approved draglink will be noticeably heavier in weight.
Identify How/When Recall Condition was Corrected in Production :	All shipments were stopped as of December 21, 2023. New drag links have been ordered and will be installed prior to the shipment of all units, and future builds.

Recall Schedule :

Description of Recall Schedule :	Work instructions and dealer notifications will be produced and sent out within 30 days of this report outlining the defect and remedy. Within 10 days of the dealer notification being sent, owner notifications will be sent informing them fo the defect with instructions to contact their local dealer for remedy.
Planned Dealer Notification Date :	JAN 26, 2024 - FEB 02, 2024
Planned Owner Notification Date :	FEB 09, 2024 - FEB 16, 2024

* NR - Not Reported