

# Part 573 Safety Recall Report

# 23V-869

**Manufacturer Name :** General Motors, LLC**Submission Date :** DEC 21, 2023**NHTSA Recall No. :** 23V-869**Manufacturer Recall No. :** N232429911**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road  
MAIL CODE 480-210-2V WARREN MI  
48093

Company phone : 586-596-1733

**Population :**

Number of potentially involved : 265

Estimated percentage with defect : 58 %

**Vehicle Information :**

Vehicle 1 : 2024-2024 Chevrolet Blazer

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to identify vehicles that may have been built with suspect parts.

Only vehicles that were built with door strikers supplied by Brano Group A.S. are affected by this recall.

There is 1 Chevrolet Blazer vehicle affected by this recall.

Production Dates : SEP 13, 2023 - SEP 13, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Chevrolet Blazer EV

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to identify vehicles that may have been built with suspect parts.

Only vehicles that were built with door strikers supplied by Brano Group A.S. are affected by this recall.

There is 1 Chevrolet Blazer EV vehicle affected by this recall.

Production Dates : SEP 13, 2023 - SEP 13, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2024-2024 Chevrolet Equinox

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify vehicles that may have been built with suspect parts.

Only vehicles that were built with door strikers supplied by Brano Group A.S. are affected by this recall.

There are 201 Chevrolet Equinox vehicles affected by this recall.

**Production Dates :** SEP 13, 2023 - NOV 04, 2023

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

Vehicle 4 : 2024-2024 GMC Terrain

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** Manufacturing records were used to identify vehicles that may have been built with suspect parts.

Only vehicles that were built with door strikers supplied by Brano Group A.S. are affected by this recall.

There are 62 GMC Terrain vehicles affected by this recall.

**Production Dates :** NOV 01, 2023 - NOV 04, 2023

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2024 model year Chevrolet Blazer, Blazer EV, Equinox, and GMC Terrain vehicles. The door strikers in these vehicles were not properly heat-treated to meet GM hardness specifications, making them susceptible to fracture.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If a door striker fractures during a crash or while the vehicle is moving, the door may open unexpectedly, increasing the risk of injury.

**Description of the Cause :** Certain door strikers provided by Brano Group A.S. were not properly heat-treated to meet GM hardness specifications.

Identification of Any Warning NR  
that can Occur :

## Involved Components :

Component Name 1 : STRIKER ASM-S/D LAT BODY

Component Description : Side Door Striker Assembly

Component Part Number : 13557655

## Supplier Identification :

### Component Manufacturer

Name : Brano Group A.S.

Address : Opavská 1000

747 41 Hradec nad Moravicí Hradec nad Moravicí Foreign States 747 41

Country : Czech Republic

## Chronology :

A GM quality engineer submitted this issue to GM's Speak Up For Safety (SUFS) program on November 6, 2023, following notification from GM's San Luis Potosi assembly plant that a door striker on a 2024 Chevrolet Equinox fractured during routine side door adjustment. The plant found three strikers that fractured during side door adjustment and one other striker with a fracture prior to installation. GM opened a product investigation on November 9, 2023. GM's investigation determined that certain strikers supplied by Brano Group A.S. may not have been heat-treated properly and did not meet GM hardness specifications. GM is not aware of any field incidents associated with this condition. On December 14, 2023, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

## Description of Remedy :

Description of Remedy Program : Dealers will replace all four side door strikers and attaching bolts. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

How Remedy Component Differs from Recalled Component : Replacement door strikers meet GM hardness specifications.

Identify How/When Recall Condition was Corrected in Production : Containment efforts were implemented at GM's assembly plants on December 1, 2023.

**Recall Schedule :**

Description of Recall Schedule : Dealers will be notified on December 21, 2023. Owner notification is estimated to begin on February 5, 2024.

Planned Dealer Notification Date : DEC 21, 2023 - DEC 21, 2023

Planned Owner Notification Date : FEB 05, 2024 - FEB 06, 2024

\* NR - Not Reported