

Part 573 Safety Recall Report

23V-868

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : FEB 07, 2024

NHTSA Recall No. : 23V-868

Manufacturer Recall No. : 69GA



Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road
Auburn Hills MI 48326

Company phone : 1-800-893-5298

Population :

Number of potentially involved : 1,001

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2023-2024 AUDI SQ8

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by records of the vehicle assembly information.

The recalled products differ from products that were not included in the recall because production records show that recalled vehicles were potentially assembled with a driver seat side airbag that was not properly mounted into the seatback frame.
SQ8: 109

Production Dates : AUG 11, 2023 - OCT 19, 2023

VIN Range 1 : Begin : WA1CWBF12PD042755 **End :** WA1CWBF10RD001463 ☒ Not sequential

Vehicle 2 : 2024-2024 AUDI SQ7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by records of the vehicle assembly information.

The recalled products differ from products that were not included in the recall because production records show that recalled vehicles were potentially assembled with a driver seat side airbag that was not properly mounted into the seatback frame.
SQ7: 50

Production Dates : AUG 15, 2023 - SEP 26, 2023

VIN Range 1 : Begin : WA1VWBF74RD000345 **End :** WA1VWBF71RD003669 ☒ Not sequential

Vehicle 3 : 2023-2024 AUDI RSQ8

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by records of the vehicle assembly information.

The recalled products differ from products that were not included in the recall because production records show that recalled vehicles were potentially assembled with a driver seat side airbag that was not properly mounted into the seatback frame.
RSQ8: 64

Production Dates : AUG 15, 2023 -NOV 03, 2023

VIN Range 1 :Begin : WU1ARBF14PD043140 End : WU1ARBF11RD001561 ☒ Not sequential

Vehicle 4 : 2023-2024 AUDI Q8

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by records of the vehicle assembly information.

The recalled products differ from products that were not included in the recall because production records show that recalled vehicles were potentially assembled with a driver seat side airbag that was not properly mounted into the seatback frame.
Q8: 243

Production Dates : AUG 11, 2023 -OCT 23, 2023

VIN Range 1 :Begin : WA1EVBFB16PD042740 End : WA1CVBF11RD001538 ☒ Not sequential

Vehicle 5 : 2023-2024 AUDI Q7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by records of the vehicle assembly information.

The recalled products differ from products that were not included in the recall because production records show that recalled vehicles were potentially assembled with a driver seat side airbag that was not properly mounted into the seatback frame.
Q7:535

Production Dates : AUG 11, 2023 -OCT 26, 2023

VIN Range 1 :Begin : WA1LCBF77PD031425 End : WA1LCBF7XRD006182 ☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : The driver seat side airbag may have not been properly mounted into the seatback frame, which could lead to the inflated airbag being out of its intended position. Because of this, the vehicles included in this recall may not fully comply with the requirements of an airbag test according to Federal Motor Vehicle Safety Standard (FMVSS) No. 214, Side Impact Protection.

FMVSS 1 : 214 - Side impact protection

FMVSS 2 : NR

Description of the Safety Risk : In the event of a crash, the position of the inflated airbag may differ from that intended. As a result the performance of the airbag might not be as designed, increasing the risk of injury.

Description of the Cause : Worker error in the seat assembly line of the supplier.

Identification of Any Warning that can Occur : none

Involved Components :

Component Name 1 : Side Airbag

Component Description : Thorax Airbag

Component Part Number : 4M0 880 241 K

Component Name 2 : Side Airbag

Component Description : Thorax Airbag

Component Part Number : 4M8 880 241 K

Supplier Identification :**Component Manufacturer**

Name : Forvia

Address : NR

Lozorno Foreign States 900 55

Country : Slovakia

Chronology :

November 06, 2023: After the supplier performed an airbag test, as part of the conformity of production monitoring, it was discovered that the driver seat side airbag was not properly mounted in the seatback frame.

November 2023 - December 2023: An analysis was started, and all vehicles still in production and at the ports were checked. The topic was submitted to the Audi Product Safety Committee. The affected scope of vehicles in the field was verified.

December 13, 2023: The Audi Product Safety Committee decides a safety recall.

Audi is not aware of any warranty claims, customer complaints or other field reports due to this issue.

Description of Remedy :

Description of Remedy Program :	The installation of the driver seat side airbag into the seatback frame will be inspected and, if necessary, the side airbag will be reinstalled correctly. Audi will not offer a reimbursement plan under this recall, as all affected vehicles are still under the New Vehicle Limited Warranty.
How Remedy Component Differs from Recalled Component :	No parts are being replaced.
Identify How/When Recall Condition was Corrected in Production :	For vehicles produced after November 06, 2023 the process of the camera based supervision of the seat assembly has been optimized.

Recall Schedule :

Description of Recall Schedule :	Dealers on or before December 22, 2023/ Owners on or before February 16, 2024
Planned Dealer Notification Date :	DEC 22, 2023 - DEC 22, 2023
Planned Owner Notification Date :	FEB 16, 2024 - FEB 16, 2024

* NR - Not Reported