

Part 573 Safety Recall Report

23V-842

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : MAR 15, 2024

NHTSA Recall No. : 23V-842

Manufacturer Recall No. : 93U6/93U8



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 93,196

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2020-2024 AUDI E-TRON SPORTBACK QUATTRO

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

E-TRON SPORTBACK QUATTRO: 9020
93U6

Production Dates : MAY 20, 2020 - NOV 13, 2023

VIN Range 1 : Begin : WA12ABGE9LB031088 **End :** WA1CAAGE9RB044995 Not sequential

Vehicle 2 : 2022-2024 AUDI RS E-TRON GT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

RS E-TRON GT: 1579
93U6

Production Dates : MAR 18, 2021 - OCT 11, 2023

VIN Range 1 : Begin : WAUAHBFW4N7900626 **End :** WAUBHBFW2R7900800 Not sequential

Vehicle 3 : 2020-2021 AUDI A8

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

A8: 165

93U6

Production Dates : DEC 02, 2019 - NOV 29, 2021

VIN Range 1 : Begin : WAU8HAF89LN008164 End : WAU8HAF81MN032086 Not sequential

Vehicle 4 : 2022-2024 AUDI E-TRON GT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

E-TRON GT: 4991

93U6

Production Dates : MAR 26, 2021 - OCT 17, 2023

VIN Range 1 : Begin : WAUEJBFW4R7000921 End : WAUEJBFW2R7001694 Not sequential

Vehicle 5 : 2019-2024 AUDI E-TRON QUATTRO

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

E-TRON QUATTRO: 33288

93U6

Production Dates : JAN 03, 2019 - NOV 09, 2023

VIN Range 1 : Begin : WA1LAAGE9KB002638 End : WA15AAGE4RB044234 Not sequential

Vehicle 6 : 2022-2024 AUDI Q4 E-TRON SUV

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

Q4 E-TRON: 10618

93U6

Production Dates : SEP 20, 2021 - NOV 09, 2023

VIN Range 1 : Begin : WA1M2AFZXPP011347 End : WA1L2BFZXRP033093 Not sequential

Vehicle 7 : 2021-2022 AUDI A7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

A7: 613

93U6

Production Dates : JUL 24, 2020 - MAY 04, 2022

VIN Range 1 : Begin : WAUTPBF23MN001243 End : WAUTPBF26NN050910 Not sequential

Vehicle 8 : 2020-2024 AUDI Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

Q5: 17822

93U6

Production Dates : OCT 17, 2019 - NOV 10, 2023

VIN Range 1 : Begin : WA1F2BFYOL2021933 End : WA1E2AFYXR2043985 Not sequential

Vehicle 9 : 2022-2024 AUDI Q4 E-TRON SPORTBACK

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

Q4 E-TRON SPORTBACK: 3028

93U6

Production Dates : SEP 27, 2021 - NOV 08, 2023

VIN Range 1 : Begin : WA132BFZ5NP014350 End : WA132BFZXR033000 Not sequential

Vehicle 10 : 2022-2024 AUDI RS E-TRON GT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

RS E-TRON GT

93U8

Production Dates : DEC 13, 2021 - NOV 28, 2023

VIN Range 1 : Begin : WAUAHBFW4N7903235 End : WAUAHBFW0R7900967 Not sequential

Vehicle 11 : 2020-2021 AUDI A8

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

A8: 4

93U8

Production Dates : DEC 10, 2019 - MAY 10, 2021

VIN Range 1 : Begin : WAU8HAF83LN008970 End : WAU8HAF85MN021639 Not sequential

Vehicle 12 : 2022-2024 AUDI E-TRON GT

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

E-TRON GT: 737

93U8

Production Dates : DEC 06, 2021 - DEC 05, 2023

VIN Range 1 : Begin : WAUEJBFW0N7005852 **End :** WAUEJBFW8R7002431 Not sequential

Vehicle 13 : 2019-2024 AUDI E-TRON QUATTRO

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

E-TRON QUATTRO: 3001

93U8

Production Dates : MAR 11, 2019 - DEC 07, 2023

VIN Range 1 : Begin : WA1VAAGE9KB006679 **End :** WA16CBGE2RB045693 Not sequential

Vehicle 14 : 2020-2024 AUDI E-TRON SPORTBACK QUATTRO

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

E-TRON SPORTBACK QUATTRO: 1212

93U8

Production Dates : JUN 04, 2020 - DEC 06, 2023

VIN Range 1 : Begin : WA13ABGE8LB033323 End : WA1DCBGEORB045683 Not sequential

Vehicle 15 : 2023-2024 AUDI Q4 E-TRON SPORTBACK

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

Q4 E-TRON SPORTBACK: 1237

93U8

Production Dates : SEP 29, 2022 - NOV 16, 2023

VIN Range 1 : Begin : WA132BFZ8PP003989 End : WA142BFZXRP033194 Not sequential

Vehicle 16 : 2022-2024 AUDI Q4 E-TRON SUV

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

Q4 E-TRON SUV: 3042

93U8

Production Dates : OCT 09, 2021 - NOV 17, 2023

VIN Range 1 : Begin : WA1H2BFZ8NP016325 End : WA1L2BFZ6RP033169 Not sequential

Vehicle 17 : 2021-2021 AUDI A7

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

A7:3

93U8

Production Dates : DEC 03, 2020 - MAR 25, 2021

VIN Range 1 : Begin : WAUVPBF29MN039021 End : WAUVPBF25MN078236 Not sequential

Vehicle 18 : 2020-2024 AUDI Q5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by production data and includes vehicles that are equipped with an industrial charging cable without temperature sensors as part of the Audi e-tron compact charging system.

The recalled products differ from products that were not included in the recall because they are not equipped with the affected cable.

Q5: 2367

93U8

Production Dates : OCT 17, 2019 - DEC 10, 2023

VIN Range 1 : Begin : WA1F2BFY2L2026082 End : WA1G2AFY7R2058596 Not sequential

Description of Defect :

Description of the Defect : Audi has become aware of cases where melting/overheating occurred at the industrial socket (NEMA 14 50) when charging with the industrial 220V/240V plug with 40 amperes. All analyzed cases did not show any issues with the charging equipment itself, the root cause always appeared to be household power outlets and/or household wiring/circuit breaker incapable of handling the required electrical current. Should the proper electrical requirements not be met, the power outlets and/or wiring may be incapable of handling the required electrical current. In this case use of the compact charging system with improper or overburdened 220V power outlets and wiring may, in certain circumstances, lead to a risk of overheating of the home infrastructure. In general, the Audi e tron compact charging system can be used for charging at household and industrial sockets. The recall only affects charging with the industrial 220V/240V plug, the charging unit itself and the 110V household charging cable are not affected.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Should the proper electrical requirements not be met, the power outlets and/or wiring may be incapable of handling the required electrical current. In this case use of the compact charging system with improper or overburdened 220V power outlets and wiring may, in certain circumstances, lead to a risk of overheating of the home infrastructure and eventually cause permanent damage to the house socket and charging cable, increasing the risk of a fire.

Description of the Cause : Electrical household wiring and/or household power outlets incapable of handling the required electrical current can eventually cause overheating of the home infrastructure and permanent damage to the house socket and charging cable.

Identification of Any Warning that can Occur : The charging cable may feel hot when touched, e.g. when being unplugged by the user after charging.

Involved Components :

Component Name 1 : Power cable with power plug for industrial sockets

Component Description : Power cable with power plug for industrial sockets (220V/240V) as part of the original charging equipment

Component Part Number : 7PP 971 678 ED

Supplier Identification :

Component Manufacturer

Name : Harting Automotive GmbH
Address : Marienwerderstrasse 2
Espelkamp Foreign States 32339
Country : Germany

Chronology :

Please see separate document for chronology.

Description of Remedy :

Description of Remedy Program : The recall remedy for Safety Recall codes 93U6/93U8 will be removal of the existing 220V/240V power cable from the compact/portable charging cable unit in the vehicle. Part number of old cable: 7PP971678 ED.

At the same time, a replacement, updated 220V/240V charging unit cable and a compact/portable charging system software update will be provided under Service Action 93R3. The newly-designed cable includes a temperature sensor to detect potential overheating due to excess electrical resistance. Part number of new cable: 7PP971678GA.

Audi will offer a reimbursement plan under Safety Recall code 93U6, as some vehicles are already out of the manufacturer's warranty. Audi will not offer a reimbursement plan under Safety Recall code 93U8, as this code applies to vehicles in dealer inventory.

How Remedy Component Differs from Recalled Component : The recall remedy is to remove the existing 220V/240V power cable from the compact/portable charging cable unit in the vehicle. Removing the subject cable from the vehicle removes the safety defect; therefore there is no remedy component being provided under the safety recall.

Identify How/When Recall Condition was Corrected in Production : Q8 e-tron: Starting with CW 50/23, series vehicles has stopped equipping the vehicles with the affected cable.
e-tron GT: Starting with CW 50/23, series production has stopped equipping the vehicles with the affected cable.
Q4 e-tron: Starting with CW 47/23, series production has stopped equipping the vehicles with the affected cable.
Q5 hybrid: Starting with CW 50/23, series production has stopped equipping the vehicles with the affected cable.
A7 PHEV: No A7 PHEV vehicles have been produced for the US market since May 2022.
A8 PHEV: No A8 PHEV vehicles have been produced for the US market since November 2021.

Recall Schedule :

Description of Recall Schedule : Dealers on or before December 19, 2023. Owners: interim on or before February 09, 2024; recall remedy available notification target on or before April 05, 2024.
Planned Dealer Notification Date : DEC 19, 2023 - DEC 19, 2023
Planned Owner Notification Date : APR 05, 2024 - APR 05, 2024

* NR - Not Reported