

# Part 573 Safety Recall Report

## 23V-840

**Manufacturer Name :** Porsche Cars North America, Inc.

**Submission Date :** APR 09, 2024

**NHTSA Recall No. :** 23V-840

**Manufacturer Recall No. :** APB5



### Manufacturer Information :

**Manufacturer Name :** Porsche Cars North America, Inc.

**Address :** One Porsche Drive  
Atlanta GA 30354

**Company phone :** 1-800-767-7243

### Population :

**Number of potentially involved :** 205

**Estimated percentage with defect :** 100 %

### Vehicle Information :

**Vehicle 1 :** 2021-2021 Porsche Taycan

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** HYBRID ELECTRIC

**Descriptive Information :** The vehicles were identified by machine-learning to identify affected clusters of production.

**Production Dates :** JAN 22, 2021 - SEP 16, 2021

**VIN Range 1 : Begin :** WP0AA2Y14MSA13390 **End :** WP0AA2Y13MSA19102 ☒ Not sequential

**Vehicle 2 :** 2023-2023 Porsche Taycan

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** HYBRID ELECTRIC

**Descriptive Information :** The vehicles were identified by machine-learning to identify affected clusters of production.

**Production Dates :** AUG 30, 2022 - JUN 05, 2023

**VIN Range 1 : Begin :** WP0AA2Y13PSA10274 **End :** WP0AA2Y18PSA17009 ☒ Not sequential

**Vehicle 3 :** 2021-2021 Porsche Taycan Turbo S

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** HYBRID ELECTRIC

**Descriptive Information :** The vehicles were identified by machine-learning to identify affected clusters of production.

**Production Dates :** NOV 09, 2020 - JUL 29, 2021

**VIN Range 1 : Begin :** WP0AC2Y19MSA62191 **End :** WP0AC2Y13MSA63949 ☒ Not sequential

Vehicle 4 : 2021-2021 Porsche Taycan Turbo

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : DEC 03, 2020 - JUN 28, 2021

VIN Range 1 : Begin : WP0AC2Y11MSA62542 End : WP0AC2Y18MSA63882 ☒ Not sequential

Vehicle 5 : 2021-2021 Porsche Taycan 4 Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : JUL 06, 2021 - NOV 15, 2021

VIN Range 1 : Begin : WP0BA2Y10MSA71095 End : WP0BA2Y16MSA71280 ☒ Not sequential

Vehicle 6 : 2021-2021 Porsche Taycan 4S Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : NOV 11, 2021 - NOV 11, 2021

VIN Range 1 : Begin : WP0BB2Y11MSA81129 End : WP0BB2Y11MSA81129 ☐ Not sequential

Vehicle 7 : 2021-2021 Porsche Taycan Turbo Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : JUL 01, 2021 - JUL 14, 2021

VIN Range 1 : Begin : WP0BC2Y14MSA88086 End : WP0BC2Y17MSA88096 ☒ Not sequential

Vehicle 8 : 2022-2022 Porsche Taycan

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : SEP 21, 2021 - JUL 11, 2022

VIN Range 1 : Begin : WP0AA2Y12NSA10098 End : WP0AA2Y13NSA17464 ☒ Not sequential

Vehicle 9 : 2022-2022 Porsche Taycan 4S

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : SEP 22, 2021 - AUG 17, 2022

VIN Range 1 : Begin : WP0AB2Y18NSA43104 End : WP0AB2Y16NSA45952 ☒ Not sequential

Vehicle 10 : 2022-2022 Porsche Taycan Turbo S

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : NOV 02, 2021 - JUN 27, 2022

VIN Range 1 : Begin : WP0AC2Y17NSA54107 End : WP0AC2Y10NSA54675 ☒ Not sequential

Vehicle 11 : 2022-2022 Porsche Taycan Turbo

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : JUL 11, 2022 - JUL 11, 2022

VIN Range 1 : Begin : WP0AC2Y14NSA54727 End : WP0AC2Y14NSA54727 ☐ Not sequential

Vehicle 12 : 2022-2022 Porsche Taycan GTS

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : FEB 09, 2022 - JUN 23, 2022

VIN Range 1 : Begin : WP0AD2Y15NSA59285 End : WP0AD2Y17NSA59742 ☒ Not sequential

Vehicle 13 : 2022-2022 Porsche Taycan 4 Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : OCT 04, 2021 - APR 22, 2022

VIN Range 1 : Begin : WP0BA2Y16NSA67134 End : WP0BA2Y17NSA67806 ☒ Not sequential

Vehicle 14 : 2022-2022 Porsche Taycan 4S Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : NOV 09, 2021 - NOV 09, 2021

VIN Range 1 : Begin : WP0BB2Y18NSA71148 End : WP0BB2Y18NSA71148 ☐ Not sequential

Vehicle 15 : 2022-2022 Porsche Taycan Turbo S Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : APR 21, 2022 - APR 21, 2022

VIN Range 1 : Begin : WP0BC2Y11NSA74146 End : WP0BC2Y11NSA74146 ☐ Not sequential

Vehicle 16 : 2022-2022 Porsche Taycan GTS Sport Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : MAY 11, 2022 - MAY 11, 2022

VIN Range 1 : Begin : WP0CD2Y17NSA85119 End : WP0CD2Y17NSA85119 ☐ Not sequential

Vehicle 17 : 2021-2021 Porsche Taycan 4S

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information :  
The vehicles were identified by machine-learning to identify affected clusters of production.

Production Dates : NOV 02, 2020 - OCT 23, 2021

VIN Range 1 : Begin : WP0AB2Y14MSA40635 End : WP0AB2Y17MSA46123 ☒ Not sequential

### Description of Defect :

Description of the Defect : Certain Taycan high-voltage batteries experience short circuits within the battery modules, which can lead to thermal events and in some cases fires.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A short circuit in the battery can increase the risk of a thermal event.

Description of the Cause : The root cause is still under investigation. The current analysis suggests that multiple charging events above the upper voltage limit can degrade battery cells and cell-walls and increase the risk of internal short circuits.

Identification of Any Warning that can Occur : There are no warnings.

### Involved Components :

Component Name 1 : Cell block module in high voltage battery

Component Description : Cell block module in high voltage battery

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

|           |                                       |
|-----------|---------------------------------------|
| Name :    | LG ENERGY SOLUTION WROCLAW sp. z o.o. |
| Address : | LG 1A                                 |
|           | Kobierzyce Foreign States 55040       |
| Country : | Poland                                |

Chronology :

In 2021 Porsche became aware of a report of a single vehicle battery fire outside of the U.S. that occurred shortly after charging . Porsche investigated this incident and began obtaining comparable undamaged batteries from the field for analysis. In 2023, Porsche became aware of further instances of battery fires in Taycan vehicles after charging in various markets worldwide. In total, Porsche is aware of one field incident in the Unites States potentially attributable to the subject issue. The field incident resulted in property damage and no injuries. Porsche is not aware of any other warranty or other claims in U.S. attributable to the subject issue.

Porsche’s investigation to date indicates that repeated overcharging can damage battery cells and eventually lead to short circuits, creating the risk of thermal events and fires. Although Porsche is still investigating the root cause of this issue, on 6 December 2023 it determined that a safety-related defect exists in the subject vehicles.

Description of Remedy :

|                                                                  |                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Description of Remedy Program :                                  | The HV Battery will be checked and affected modules will be replaced. The owner’s letter will advise that Porsche offers a reimbursement for pre-notification remedies in accordance with 49 CFR 573.13.                                                                                                                                                                              |
| How Remedy Component Differs from Recalled Component :           | The vehicles were identified by machine-learning to determine affected clusters in production. Telematics data from vehicles in the field also show real-time battery performance (charge/discharge performance) anomalies in batteries built during the identified clusters. The analysis of the root cause for this issue is ongoing, and this report will be updated as necessary. |
| Identify How/When Recall Condition was Corrected in Production : | Vehicles produced after June 22, 2023 are not subject to this recall. The analyses of the root cause for this issue is ongoing.                                                                                                                                                                                                                                                       |

Recall Schedule :

|                                    |                                                                         |
|------------------------------------|-------------------------------------------------------------------------|
| Description of Recall Schedule :   | Customers will be notified within 60 days of the filing of this report. |
| Planned Dealer Notification Date : | JAN 10, 2024 - JAN 10, 2024                                             |

Planned Owner Notification Date : MAY 01, 2024 - MAY 01, 2024

\* NR - Not Reported