# Part 573 Safety Recall Report

# Manufacturer Name :Terberg Benschop B.V.Submission Date :DEC 08, 2023NHTSA Recall No. :23V-815Manufacturer Recall No. :CAM0156

### Manufacturer Information :

Manufacturer Name : Terberg Benschop B.V.

Address : Oranje-Nassaustraat 10 Benschop 00 3405XK Company phone : 348459294

## **Population :**

Number of potentially involved :3Estimated percentage with defect :100 %

## Vehicle Information :

| Vehicle 1:                | : 2021-2022 Terberg YT193  |                          |  |  |
|---------------------------|--|--------------------------|--|--|
| Vehicle Type :            | BUSES, MEDIUM & HEAVY VEHICLES   |                          |  |  |
| Body Style :              | OTHER  |                          |  |  |
| Power Train :             | : DIESEL   |                          |  |  |
| Descriptive Information : | This safety defect applies to 3 YT193 vehicles, these are all on-road vehicles delivered prior to december 05 2023 |                          |  |  |
| Production Dates :        | : OCT 25, 2021 - FEB 28, 2023  |                          |  |  |
| VIN Range 1:              | : Begin : XLWYT1931M0610433 End : XLWYT1931M06   | 610433 📝 Not sequential  |  |  |
| VIN Range 2:              | Begin: XLWYT1932N1018230 End: XLWYT193XN10   | 028231 	✔ Not sequential |  |  |

### **Description of Defect :**

| There is paint on the mounting surfaces where the steering linkage is mounted to the steering knuckles of the front axle.  |
|--|
| NR .   |
| : NR   |
| Paint on the mounting surface can disappear, resulting in reducing tension on<br>the bolts that hold the steering linkage to the steering knuckle. Consequently<br>these bolts can loose or break. This can result in loosing the ability to steer.<br>This can result in a crash. |
| paint was not removed prior to the assembly of the steering arms to the front axle.  |
| swaying feeling in the steering wheel, or the vehicle starts swaying while the<br>steering wheel is hold stil.   |
|  |

### **Involved Components :**

The information contained in this report was submitted pursuant to 49 CFR §573



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| Component Name 1:              | front axle  |
|--------------------------------|---|
| •                              | front axle FA 8.2 LOW + ABS                         |
| Component Part Number :        |   |
| component i art Number .       | (18013980   |
|                                |   |
| Component Name 2:              | steering arm  |
| <b>Component Description :</b> | steering arm left hand side                         |
| Component Part Number :        | t18036125   |
|                                |   |
|                                |   |
| Component Name 3 :             | steering arm  |
| <b>Component Description :</b> | steering arm right hand side                        |
| Component Part Number :        | t18036126   |
|                                |   |
|                                |   |
| Component Name 4 :             |   |
| • •                            | knuckle arm for mechanical steering Left hand drive |
| Component Part Number :        | t18036175   |
|                                |   |
|                                |   |
|                                |   |
| Supplier Identification :      |   |
| <b>Component Manufacturer</b>  |   |
| Name : NR                      |   |
| Address : NR                   |   |
| NR                             |   |

Country: NR

#### Chronology :

on our off-road vehicles we have determined issues with steering arms coming loose.

December 4, 2023 it was decided that we would start a field campaign to remedy this on our off road vehicles. December 4, 2023 we have discovered that the steering system of the on-road vehicles uses the same mounting surfaces, and also another mounting surface with paint. After some additional checks it was then decided that a safety related recall for on-road vehicles must be started.

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#### **Description of Remedy :**

| Description of Remedy Program : | Customers will be actively informed by their dealer, and the dealer will<br>come to the customer site to repair the vehicle free of charge. The<br>defective connections will be disassembled, cleaned and re-assembled.   |
|---------------------------------|--|
|                                 | The components itself will not change, but the mounting surface will be cleaned properly before installing the connecting component to it.   |
| 0                               | on December 05 2023 a delivery stop for on-road vehicles was issued.<br>Already assembled vehicles will be re-worked prior to delivery.<br>Production is informed and instructed to remove the paint from the<br>contact surface prior to mounting the steering components to the front<br>axle. |
|                                 |  |
|                                 |  |

#### **Recall Schedule :**

| Description of Recall Schedule :   | NR |      |
|------------------------------------|----|------|
| Planned Dealer Notification Date : | NR | - NR |
| Planned Owner Notification Date :  | NR | - NR |

\* NR - Not Reported

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