

Part 573 Safety Recall Report

23V-757

Manufacturer Name : Southeast Toyota Distributors, LLC**Submission Date :** NOV 09, 2023**NHTSA Recall No. :** 23V-757**Manufacturer Recall No. :** SET23B**Manufacturer Information :**

Manufacturer Name : Southeast Toyota Distributors, LLC

Address : 250 Jim Moran Blvd

Deerfield Beach FL 33442

Company phone : 954-429-2000

Population :

Number of potentially involved : 534

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2024 Toyota Tundra

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : HYBRID ELECTRIC

Descriptive Information : The recall population was determined by searching SET's data base for vehicles in which the weight of identical replacement parts and the original parts were counted towards the net weight of accessories added to the vehicle after vehicle certification and prior to the first retail sale and which received a load carrying capacity modification label that was not accurate to 1 percent of the actual net weight added to the vehicle. Vehicles outside the recall population contain load carrying capacity modification labels that meet the requirements of FMVSS 110.

Production Dates : JAN 01, 2022 - OCT 16, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle. The updated load carrying capacity values must be accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight but the load carrying capacity modification labels were not accurate to within 1 percent of the actual added weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : In the affected vehicles, the current load carrying capacity modification label does not reflect a value that is accurate to within one percent (1%) of the weight of accessories installed on the vehicle between certification and first

retail sale. If the information that is provided on the modified label is not within 1% of the added weight, in the worst case, a vehicle owner may overload a vehicle which may increase the risk of a crash. SET is not aware of any such events.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Vehicle Load Capacity Modification Label

Component Description : Vehicle Load Capacity Modification Label

Component Part Number : 01

Supplier Identification :

Component Manufacturer

Name : Southeast Toyota Distributors, LLC.

Address : 20795 Raindance Lane
Boca Raton Florida 33428

Country : United States

Chronology :

During a routine process validation audit in late October 2023, SET discovered that an incorrect weight had been entered in the database which is used to calculate the load carrying capacity modification label. SET investigated and determined that on some vehicles the weight of the identical replacement parts (accessory attachment bolts and lug nuts) was counted towards the actual net accessory weight in addition to the originally installed parts. The replacement of these parts should have been net zero. SET's investigation found that for the affected vehicles, after the error was corrected, the modified load carrying capacity did not reflect the total weight added between certification and first retail sale within 1% of the actual added weight as required by FMVSS 110, S10.2. On November 6, 2023, SET decided to conduct a recall to address this issue on vehicles in the field.

Description of Remedy :

Description of Remedy Program : At no cost to the vehicle owner, SET will notify the owners by mail of the noncompliance and will provide them with a new modified label to be installed over the original modified label. Each label will be generated specifically for each owner's vehicle, based on the net weight of the accessories installed. The Owner Notification Letter will include a contact number should an owner qualify for a pre-recall remedy reimbursement.

How Remedy Component Differs from Recalled Component : Corrected Vehicle Load Capacity Modification Label accurate to 1% of the actual added weight as required by FMVSS 110.

Identify How/When Recall Condition was Corrected in Production : Modified load carrying capacity labels for vehicles receiving a wheel and tire upgrade was stopped until the calculations were corrected, and new labels were available.

Recall Schedule :

Description of Recall Schedule : SET will obtain current owner mailing address data based on the VIN of each individual affected vehicle and will mail the owner notification letters and updated modification labels to owners of affected vehicles. SET expects the mailing of owner notification letters to begin on or before 01/05/2024.

Planned Dealer Notification Date : NOV 13, 2023 - NOV 13, 2023

Planned Owner Notification Date : JAN 05, 2024 - JAN 05, 2024

* NR - Not Reported